



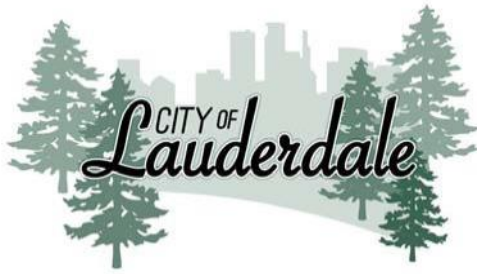
City of Lauderdale  
1891 Walnut Street  
Lauderdale, Minnesota 55113

# Police Department ANNUAL REPORT

*This is a summary of the activities and development of the St. Anthony Police Department over the past year. This report includes an executive summary, patrol review, investigative review, crime prevention efforts, crime statistics, and a variety of other police department details and actions.*

# 2020





# Police Department

## ANNUAL REPORT

# 2020



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1891 Walnut Street  
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# I. Message from the Chief

## HONORABLE MAYOR, CITY COUNCIL, CITY ADMINISTRATOR AND CITIZENS OF LAUDERDALE:

Each year has its defining moments, but how could we have predicted what the year 2020 brought to our attention. From global health pandemic, to civil unrest, to calls for political change and calls for reform and defunding the police, we have all had to weather countless challenges.

We began the 2020 calendar year focused on city goal setting, along with furthering goals and objectives housed on our police department strategic plan. As a public safety agency, the St. Anthony Police Department (SAPD) sought to continue to work closely with other city service providers, and our community, to provide a safe place to live, work and play. However, we were soon alerted to an unheard of threat to the well-being of our residents, as communities across the nation, and the world, began efforts in addressing the coronavirus (COVID-19) pandemic. Since then, our front line workers and city services providers have been in an evolving state of adjusting practices and procedures to ensure the safety of our staff and members of the public in accordance with recommendations from the Minnesota Department of Health (MDH), Centers for Disease Control (CDC) and World Health Organization (WHO). This, in addition to remaining focused on the delivery of all day to day city services. I want to express that the SAPD has and will remain committed to community building and increasing both public trust and department transparency.

I remain encouraged by the positive effects that a body-worn camera policy and implementation program has had on community relations, and specifically as it relates to a reduction in use-of-force interactions and officer complaints. We consider a body worn camera program as a great tool to more effectively resolve citizen complaints when they are received. As stated on numerous occasions, our officer's wanted Body Worn Camera's (BWC) and they are willing to wear BWC's.

Our department provides all police officers with annual training in the use-of-force, which involves a thorough review of Federal and State law, local ordinances, case law, and department policy. Similar reviews take place periodically, throughout the calendar year, at the discretion of patrol supervisors. Additionally, the Minnesota P.O.S.T. Board mandates yearly



training for each active peace officer and training records must be maintained by the employing agency, which document compliance. The instruction must be based on learning objectives developed by the P.O.S.T Board and reflected in our department policy. Yearly audits are completed by the P.O.S.T. Board to assure agency compliance.

All of our officer's receive on-going training cored in evidence-based police de-escalation trainings. Officers receive training involving Crises Intervention Team Training (C.I.T.) and Integrating Communications, Assessment, and Tactics (I.C.A.T). All officer's complete yearly training in Procedural Justice and Fair and Impartial Policing and research suggests that by increasing public cooperation, the procedural approach to community interaction may enhance the safety of both law enforcement officers and the communities we serve.

As a former nationally certified use of force and defensive tactics instructor for this agency, I affirm that throughout my 26+ year career with this police agency, we have always mandated that police officer's document all Police Use of Force and subsequent De-Escalation.

In the spirit of community building and increasing public trust and transparency of the department, we have made our entire 1,255 page police policy manual available to the public. To review this document, please visit <https://savmn.com/415/Transparency-Data-Sharing> and select policy manual.

As public servants, policing requires us to have thousands of interactions with the public and the community we serve. We will aim to establish connections with all community members and rely on positive relationships to solve issues. We are mindful that policing involves a special trust given to us by the public to uphold and enforce the law. Often times, these contacts are during times of crisis and distress and can unfold rapidly and in unforeseen directions. As rooted in policy, we will direct our response towards being fair in processes, transparent in actions, while providing opportunity for voice, and remaining impartial in decision making.

Police departments across the nation are indeed listening and reforming their policies to reduce officer use of force by enhancing their training to focus more on de-escalation tactics, while engaging training and resources grounded in mental health initiatives. Whether this will successfully change the perception of police officers from one of warriors to one of guardians is yet to be known.

What I can offer is background related to what we have done and how we are continuing to equip our officers to perform with a service mindset. That said, we will focus on serving our community by strictly adhering to our Mission, Vision and Policy, which directly influences our

training, hiring and delivery of services. We will continue to build a culture that emphasizes a service mind set.

I remain encouraged by the actionable steps being taken to further goals pertaining to increasing community partnerships and inclusion, enhancing professional development, strengthening employee wellness and strengthening the accountability process, as cited in the quarterly 2020 Chief Newsletter Updates. Additionally, I am encouraged by the strides being made to encourage discussion and action in the areas of employee wellness and mental health in both the public and private sectors. I am thankful for the commitment displayed by our personnel, leadership and elected officials as we work to enhance the services that we are able to provide in our community.

The sections of our annual report are authored by multiple members of our staff, each with individual skill sets and communication style. This is intentional, to allow readers the opportunity to hear from multiple members of the police department.

As Police Chief, I am very proud of our police department and every member of our agency. I am confident that together we can continue to work towards making our agency and community a better place to live, work and play.

## II. COVID Response

As a public safety agency, the St. Anthony Police Department (PD) worked closely with other city service providers and our community to provide a safe place to live, work and play.

As communities across the nation and the world focused efforts in addressing the coronavirus (COVID-19), our PD adjusted practices and procedures to ensure the safety of our staff and members of the public in accordance with recommendations from the Minnesota Department of Health (MDH), Center for Disease Control (CDC) and World Health Organization (WHO).

We looked to these resources, as well as resources found within law enforcement, fire and emergency management organizations to communicate information, both internally and externally, about the pandemic.

### **MODIFIED POLICING SERVICES DURING COVID-19**

Officers continued to respond to all calls for service, while adhering to social distancing practices when practical. As we monitored this situation and made note of ever-changing recommendations from health experts, we continued adjusting in-person services.

Residents ultimately encountered situations where low-priority calls were handled over the telephone or through a self-reporting form, in lieu of in person contact. We asked those in our service area to remain aware that these are temporary measures as we worked with healthcare partners, local first responders and emergency management partners, in serving our communities.

The following PD services were temporarily suspended during COVID-19:

- Citizen fingerprinting.
- Citizen use of the PD facility for groups/meetings.
- Citizen ride-along events.
- Public tours of the PD facility.
- Group events at the police department (Girl Scouts, Boy Scouts, etc.)

We endeavored to remain committed to working cooperatively and innovatively to address the challenges encountered by this viral illness and asked our residents to engage in community hygiene practices as noted in guidelines set forth by the CDC and MDH.

Efforts made by our police officers and City staff to monitor compliance related to social distancing, among other orders issued through the Office of the Governor, focused primarily on education, with no enforcement action having to be taken. Our entire staff remained encouraged by the support received from our residents during the time we were obliged to adhere with the Governor's executive orders, direction and recommendations.

### **STAYING CONNECTED AND SHARING GOOD NEWS**

Our Community Engagement Officers along with our entire staff have put a considerable amount of time and consideration into content for our social media platforms in an effort to stay connected and provide up-to-date information to those in our service area. As a result, our online impact and following has increased.



Recently, Lt. Diegnau responded to a call where he and the St. Anthony Village Fire Department (FD) personnel rescued several baby ducks from a storm drain. Lt. Diegnau became aware that a citizen had taken photos of the activity and asked for copies. Those photos were then sent to Officer Rushton who posted them on Facebook. KARE-11 saw the post and highlighted it during their evening newscast. This small yet thoughtful act reflected well on every member of our PD and FD that responded to that call for service.

### **WE VALUE OUR STAFF**

Not surprisingly, the pandemic created additional stress beyond the traditional levels felt by our staff. A national study reported that the two greatest sources of increased stress among front line workers and first responders were (1) fear of infecting family members or loved ones with the virus and (2) increased enforcement of restrictions on the public.

As our first responders navigated the challenges of the pandemic and other trends, the mental and physical well-being of our personnel and their families remained important. We attempted to remain vigilant about monitoring the physical health of staff members during the pandemic,



and attempted to remain mindful to take equal care to monitor the mental health of personnel as stress levels rose as challenges related to the pandemic wore on.

## **WE VALUE OUR COMMUNITIES**

We want to acknowledge the tough decisions and sacrifices that everyone has had to make in order to protect the health of our community and limit the spread of the COVID-19 virus. As previously stated, our entire staff remained encouraged by the support received from our residents during the time we have been obliged to adhere with the Governor's executive orders, direction and recommendations.

Please be assured that our modified level of service will not become the new normal for our agency. We will return to the high-level of personal customer service that we strive to provide as soon it is allowed and safe to do so.

## III. Department Summary

The following pages consist of annual statistics, activities, crime reports, investigations, use of resources, and other initiatives during the year starting January 1, 2020 and ending December 31, 2020.

### **DEPARTMENT AUTHORIZED STRENGTH**

Twenty full time police officers. Four of these officers are employed due to revenues received from our contract city of Lauderdale.

- 7 volunteer reserve officers (authorized for 14)
- 1 full time community service officer
- 2 full time civilian support staff

Police Detective Tim Briski announced his intention to retire from the police department June 1<sup>st</sup>, 2021, with thirty three years with the department as a sworn officer. Officer Braden McNair began employment as a full time police officer with this agency. Officer Michael Milbrandt deployed, with his MN National Guard Unit, for a one year overseas mission. In June 2020, Elizabeth Villanueva successfully completed her first year with the department, serving in the position of Community Service Officer.

### **ST. ANTHONY POLICE DEPARTMENT BUDGET**

Total budget for the year 2020, including revenues from our contract city was, \$3,463,212.

### **ST. ANTHONY POLICE FLEET**

- 6 – Marked Squads
- 1 – Marked Reserve Unit
- 1 – Marked CSO Unit
- 5 – Passenger vehicles assigned to Chief, Captain, Detective and special detail.
  
- Total 1 Units

## IV. Crime Statistics

### LAUDERDALE - PART I AND PART II CRIMES

PART 1	Murder	Rape	Robbery	Agg Assault	Burglary	Theft	MV Theft	Arson
2020	0	0	2	1	13	38	6	0
2019	0	1	0	2	10	38	6	0
+/-	0	-1	+2	-1	+3	0	0	0

PART II	Misd. Assaults	Property Damage	Forgery	DOC	Liquor	Weapons	Drugs
2020	11	10	0	5	0	1	5
2019	7	3	0	4	1	1	8
+/-	+3	-12	0	-5	-1	0	-3

\*Not inclusive of all Part II Crimes

**PART I AND II CRIMES OVER THE PAST FIVE YEARS**

2016	Part I	37	Total	94	<b>Overall Clearances</b>	<b>59%</b>
	Part II	57				
2017	Part I	29	Total	103	<b>Overall Clearances</b>	<b>68%</b>
	Part II	74				
2018	Part I	71	Total	158	<b>Overall Clearances</b>	<b>46%</b>
	Part II	87				
2019	Part I	57	Total	119	<b>Overall Clearances</b>	<b>50%</b>
	Part II	62				
2020	Part I	60	Total	129	<b>Overall Clearances</b>	<b>44%</b>
	Part II	69				

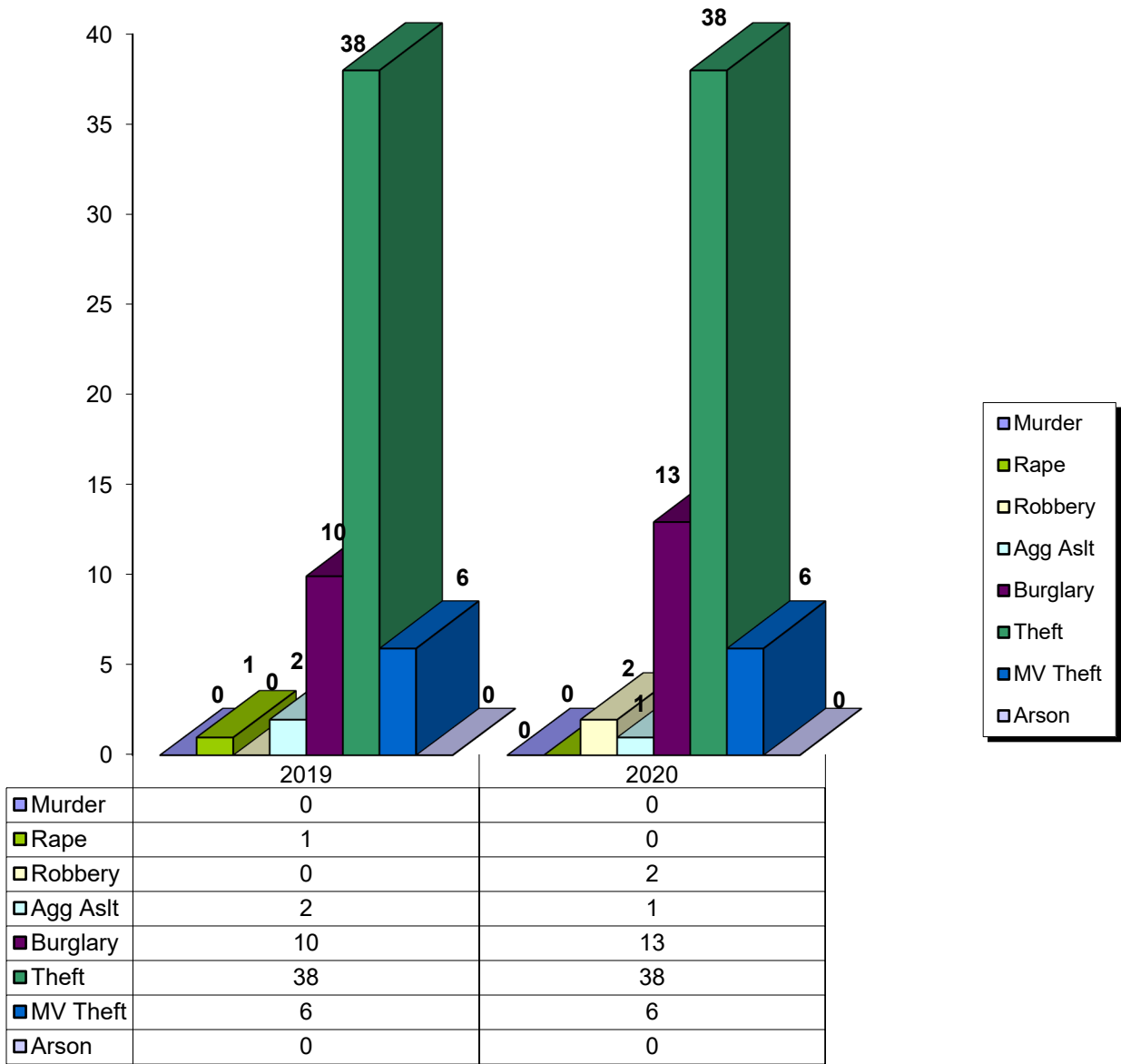
Average Part I and Part II clearance rates for Hennepin County in 2014 was 37%

Average Part I and Part II clearance rates for Ramsey County in 2014 was 34%

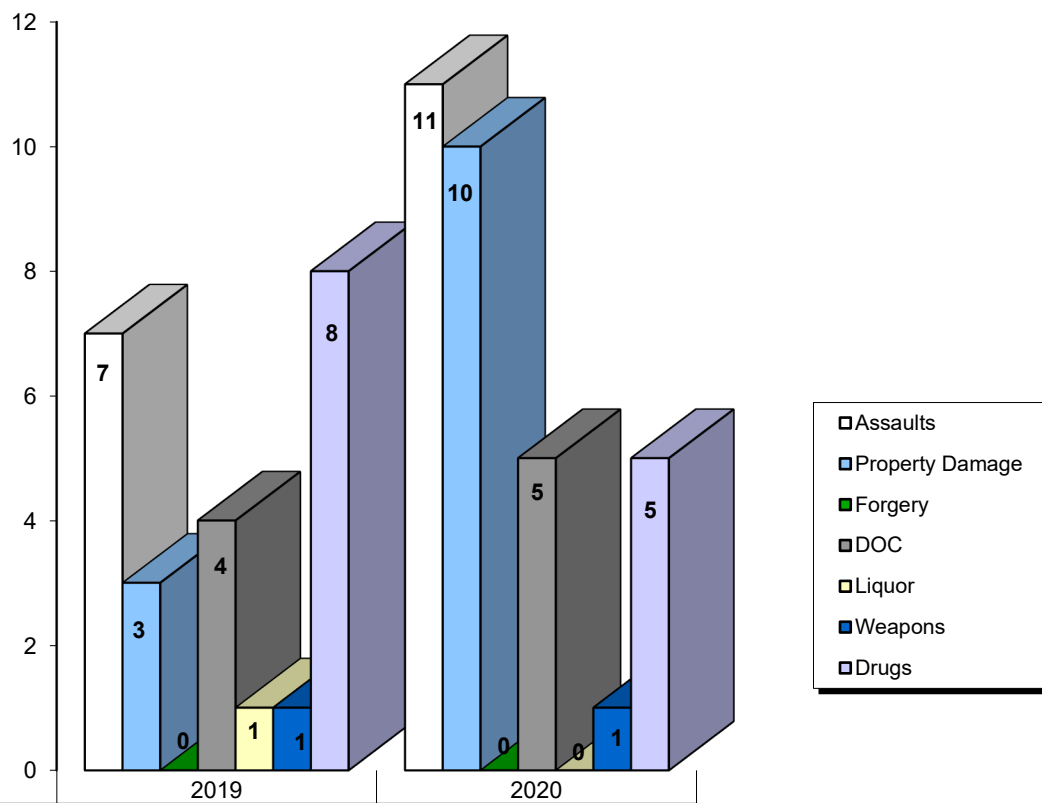
Part I Crimes increased by 3 in 2020

Part II Crimes increased by 7 in 2020

### LAUDERALE PART I CRIMES



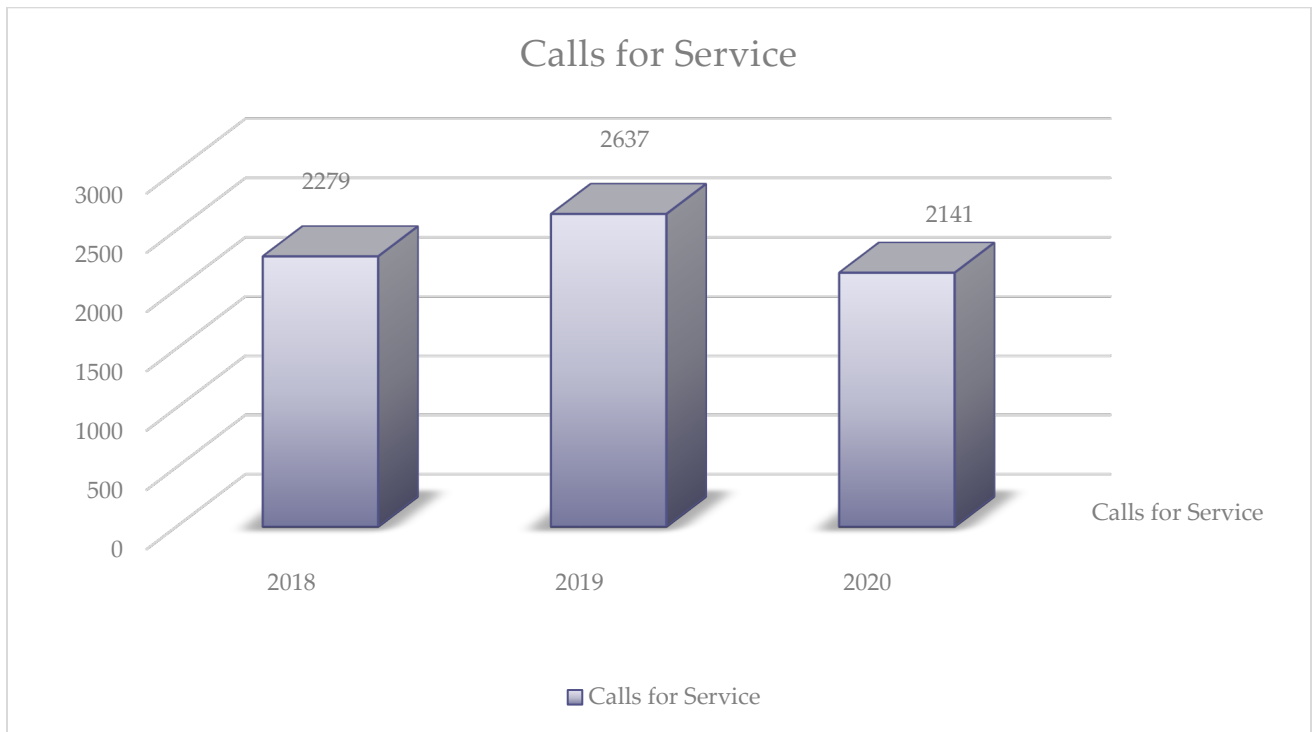
## LAUDERDALE PART II CRIMES



	2019	2020
Assaults	7	11
Property Damage	3	10
Forgery	0	0
DOC	4	5
Liquor	1	0
Weapons	1	1
Drugs	8	5

## OTHER CALLS/INCIDENTS OF INTEREST IN 2020

**Total Calls for Police Service      2141**



Domestics	16	Underage Drinking Arrest	1
Disturbance Calls	37	Disorderly Conduct	6
Suspicious Person/Vehicle	99	DWI	9
Medical	95	False Alarms	33
Juvenile Runaway	0	Juvenile Tobacco Use	1
Permits to Purchase Handgun	30		

## V. Patrol Review

### PREPARED BY SERGEANT MARK DOKKEN

Patrol is the foundation of the law enforcement profession. The men and women of the St. Anthony Police Department serve the community each day with honor, integrity, and courage. The enforcement of laws and response to emergency calls are only the beginning of what a patrol officer is responsible for on a daily basis. St. Anthony patrol officers are committed to building relationships within the community and working collaboratively with our residents to provide a safe and vibrant community.

Though patrol shifts are never routine, the year 2020 brought some unique challenges to our patrol division. A global pandemic, civil unrest, and divisive political elections thrust our patrol officers into functions not previously conducted. Officers worked feverishly to thwart looting and damage during periods of unrest, educated on and encouraged compliance with several statewide Executive Orders, and kept the peace and returned calm to a community uncertain of the future. Though some of these challenges are ongoing, the unwavering commitment of our patrol officers and overwhelming support from our community has provided optimism for a better 2021.

Despite the challenges faced in 2020, the patrol division continued with their commitment to community by “patrolling with a purpose.” St. Anthony patrol officers pride themselves with a patrol strategy based on data driven facts, recent crime trends, and citizen complaints. This strategy keeps us aligned with our department’s overall strategic plan, while adhering to our mission and vision statement.

#### Robbery

2019 - 0

2020 - 2

#### Assault

2019 - 9

2020 - 12

#### Criminal Damage to Property

2019 - 3

2020 - 10

#### Theft

2019 - 44

2020 - 44



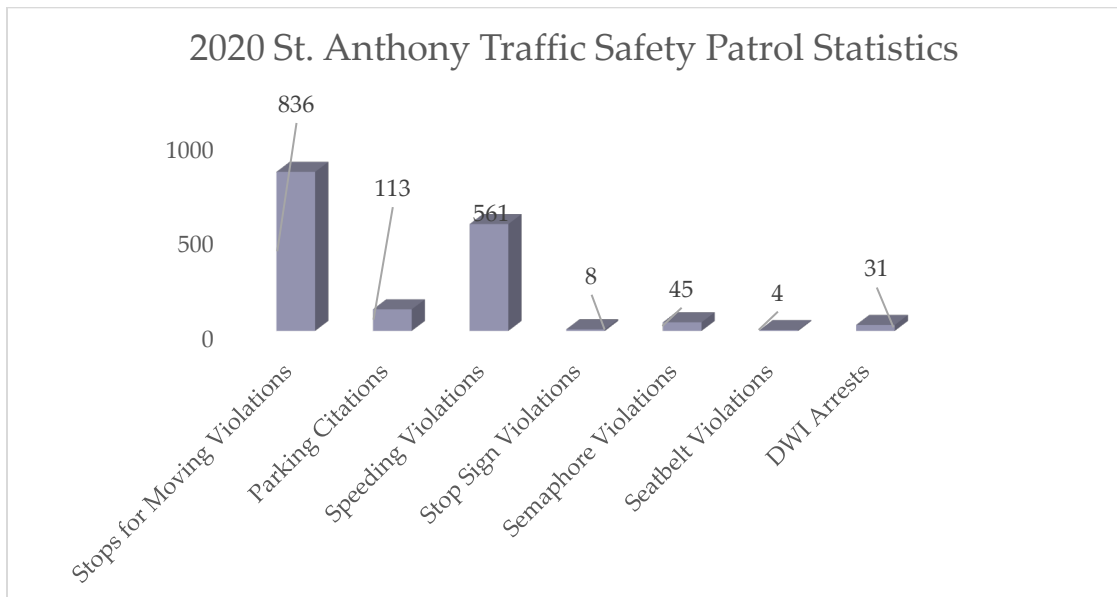
### Domestic Disturbance

2019 – 14

2020 - 16

One of the most frequent citizen complaints the patrol division receives are reports of aggressive driving. This year, many communities throughout the Minneapolis/St. Paul metropolitan area reported a large increase in street racing and dangerous driving behavior. St. Anthony patrol officers worked vigorously to preserve motorist and pedestrian safety by conducting directed patrols that focused on deterring these aggressive drivers. Patrol officers also participated in several weekend collaborative patrols with neighboring agencies that focused on street racing in and around St. Anthony / Lauderdale.

Below are 2020 statistics related to traffic violations that most frequently generate concerns from our community members and increase the likelihood of crashes and injures on our roadways. We are committed to our traffic safety objective and the safety of our community:



One of the members of the St. Anthony Police Patrol Division proudly serves in the United States Army National Guard. In June 2020, Officer Mike Milbrandt was deployed for a year to Africa. Though his presence has been deeply missed, we are proud of his service to country and look forward to a safe return.

In July, the St. Anthony Police Department welcomed a new Officer to the patrol ranks. Officer Braden McNair was a long time member of our Reserve Program and served a short stint as a Police Officer with the City of Blaine. I am pleased to report that Officer McNair is excelling in his new role and has been a welcomed addition to our agency.

Though nobody can predict the challenges that lie ahead in 2021, I'm confident that the patrol officers of the St. Anthony Police Department will once again rise to the occasion and continue to forge forward with optimism and a deep sense of loyalty to our com

## VI. Investigation Review

### PREPARED BY CAPTAIN JEFF SPIESS

The St. Anthony Police Department Investigations Division has been hard at work again in 2020. The team is supervised by Captain Jeff Spiess, who has served in this role since being promoted to Captain in 2016. Detective Tim Briski has served as the lead detective since 1999 and has an overall 32 years of service as a police officer with the department. Detective Briski's tenure as an officer and detective brings a wealth of knowledge and experience to the position and he has been a valuable asset.

As a department and investigative team, we are committed to not only increasing our knowledge and learning from new perspectives, but also providing for career enrichment and learning opportunities for all of our officers. One way we accomplish this goal is through our rotating investigator position. Each year, patrol officers are able to bid a three month period with the investigations team, where the officer serves in the role of a detective. This is not only vital to a well-functioning investigative team, but it also has proven to be a very valuable tool for the officer to bring back to patrol. In 2020, Officers Schlingman, Erdman, and Rushton served as detectives and successfully helped to solve and detect crime, while also bringing a new and fresh perspective to the team.

In a smaller police department in a large metro area, it is imperative that all officers act in the role of an investigator. Often, the solvability of a crime hinges on the early work of the first officers on scene and we are proud to say that all of our officers have embraced this role. Officers routinely take witness statements, gather evidence, interview suspects, and take a case well into the investigative stage before handing it off to the investigative team. Our officers have the training, skills, and confidence to do so and know that a successful resolve for victims of crime often depends on them.

Another important aspect of solving crime is the proper collection, handling, inventorying, storage and transferring of evidence. While all of our officers are trained in the techniques of evidence collection and handling, we have one officer who has specialized and on-going training to manage and coordinate the large amount of property and evidence that our department receives on a daily basis. Officer Moore has served in the role of Evidence Technician since 2016 and is certified as an Evidence Specialist through the International Association of Property and Evidence. This assignment requires Officer Moore to wear many different hats. Not only does he ensure that all property and evidence is handled according to

statutory requirements and department policy, the requirements of city and county attorneys, and according to professional standards and best practices, but he also works with officers on an individual basis to provide guidance and updates on new and emerging trends as they relate to evidence collection. Officer Moore is assisted by Captain Spiess and Detective Briski.

Our continued partnerships with outside agencies are pivotal as we continue to effectively investigate crimes of all types, to anticipate and evaluate crime trends, and to pair individuals in need with applicable social services. One such partnership is with county and city attorney's offices, who we call upon for charging decisions, assistance with complex cases, and in preparation for courtroom testimony. Detectives also work with the county crime labs and the Minnesota BCA laboratory personnel to assist with DNA and fingerprint analysis, along with other evidence as requested. Detectives have membership and partnerships with the following organizations: Hennepin County Juvenile Advisory Committee, Ramsey County Tobacco Coalition, the Minnesota Organized Retail Crime Association, Crime Stoppers, Hennepin County Criminal Information Sharing and Analysis Unit, State and County Emergency Management teams, Cornerstone Victim Services, among many others.

A significant partnership that continued in 2020 was with the Ramsey County Sexual Assault Protocol Team. Detective Briski and Captain Spiess were actively involved with this team, who are comprised of members from every police agency in Ramsey County, the Ramsey County Attorney's Office, and the Ramsey County Sexual Violence Advocacy Center. Some accomplishments to come from this group are a commitment to engage a sexual assault advocate in all incidents of sexual assault, a commitment from the county attorney's office to dedicate an attorney to prosecuting and advising solely on sexual assault cases, a shared investigative checklist, and a list serve to share advice with other investigators and attorneys. The St. Anthony Police Department also received grant funding through this team to update our soft interview room to make it more accommodating to victims of traumatic crimes. The team is ongoing and promises to see even more great results. Our department also partners with the Sexual Violence Center for crimes occurring in St. Anthony – Hennepin County.

On a regular basis, detectives encounter individuals who are in need of social services and may not have the means or experience to find them. As such, the St. Anthony Police Department works closely with Child Protection Services and Adult Protection Services from both Hennepin and Ramsey Counties. We also partner with mental health professionals from both counties to assist in guidance, referral services, and, on occasion, at the scene of a mental health related call. Additionally, our investigators continued to utilize the contracted services of a community case worker from Northeast Youth and Family Services to better connect community members with

social services that they need. Our investigative team is also part of the Minnesota Adult Abuse Reporting Center (MAARC) system, which streamlines the reporting of alleged mistreatment of vulnerable adults to multiple investigative entities, including Adult Protection, Human Services, licensing boards, and other police agencies.

While our professional partnerships are vast, we know that our most important partners are our community members. We are not only here to serve our community, but we have found them to be our most important asset in solving crimes. Our community knows and reports when there is suspicious activity or they are victims of crime. They are also our witnesses and often provide evidence crucial to solving a crime. The community helps us reach our mission to "...improve the overall quality of life by preserving the peace and safety of the community."

The following are statistics of clearance rates for crimes that were committed and investigated during the 2020 year. Though these numbers are an important gauge of our effectiveness as a department and an investigative unit, we are not successful by clearance rates alone. What's also important and paramount to us is that all individuals are treated within the framework of the four pillars of Procedural Justice: Fairness, Voice, Transparency, and Impartiality. In practice, it is our hope and goal that, regardless of outcome, all those that encounter members of our agency leave with a sense that they were treated with dignity and respect, were informed of the process, and that officers worked diligently and without partiality.

The 2020 statistics for the criminal investigations unit are as follows:

Total Criminal Cases:	129
Total Cases Cleared	57
Total Cases Cleared by Arrest	46
Total Cases Cleared by Other	11
CLEARANCE RATE:	44%

As we end 2020, we are honored for the opportunity to serve another year. We know that success depends on our ability to learn, collaborate, partner, and innovate. This new year brings about new opportunities to build upon what we've done, strengthen relationships and continue to be a spoke in the wheel of a great City of Lauderdale.

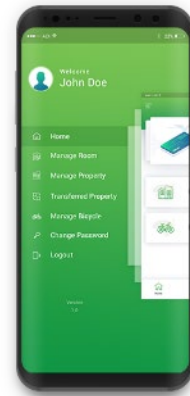
## VII. Administration Review

### PREPARED BY OFFICE MANAGER KIM BRAZIL

Due to FBI requirements for crime reporting, we changed our coding system to the National Incident Based Reporting System (NIBRS). Office staff completed training and three months of testing. We passed the testing phase and are compliant with the reporting requirements.

This year we partnered with Business Watch International (BWI) and ProtechDNA. The pawn system operated by Minneapolis Police Department was discontinued and BWI is our new provider for access to pawn information. BWI is a national data base of pawn records. Not only can officers search pawn shops for stolen property, but this program also allows officers to put alerts on property or people and look for pawning trends. As a part of the partnership, we are also now partnered with ProtechDNA.

ProtechDNA is a replacement for Operation ID. This program allows residents to scan serial numbers and download photos of their property to an app via Apple App Store or Google Play Store. Pawn shops, across the country, will receive owner information when any property in the system is pawned. The St. Anthony Kiwanis provided funding for security pens and brochures to launch this program. Our initial plan was to introduce ProtechDNA, to the community, during Minnesota Night to Unit, but due to COVID-19 we were not able to accomplish this. We are currently working on introducing the program via social media.



Minneapolis Police Department converted to a new records management system. Our investigators are now able to access Minneapolis records and obtain copies of any related reports remotely from our office.

As with everywhere else, this has been a challenging year. To accommodate the safety of all employees, our office staff rotated between working in the office and at home. Due to this schedule, we have been able to keep the office at the police department open to assist residents and officers.

## VIII. Police Education Summary

### PREPARED BY LT. DAN DIEGNAU

Training for law enforcement officers is a vital and important part of delivering quality and professional police service to the community. The St. Anthony Police Department is committed to delivering training based on the foundation of the department's current and future mission, vision, and goals.

The objectives of the training program are to:

- Provide for continued professional development of department personnel.
- Enhance the safety of officers and the community.
- Foster unity of purpose and cooperation with the community that they serve and to enhance the image of the department.
- Provide training that has been reviewed for content by the MN P.O.S.T. Board and/or the St. Anthony P.D. command staff to ensure our police officers are receiving training that clearly falls in line with the learning objectives set forth by the department mission.

This past year, the pandemic situation changed the way training was delivered. Officers were required to primarily utilize online self-study courses provided by POST certified training venues and venues authorized and consistent with department values. In 2020 a total of 984 hours of POST certified training and 413 hours of non-POST certified training was completed by St. Anthony Officers. The training consisted of a wide variety of topics that have been presented into the below six classifications:

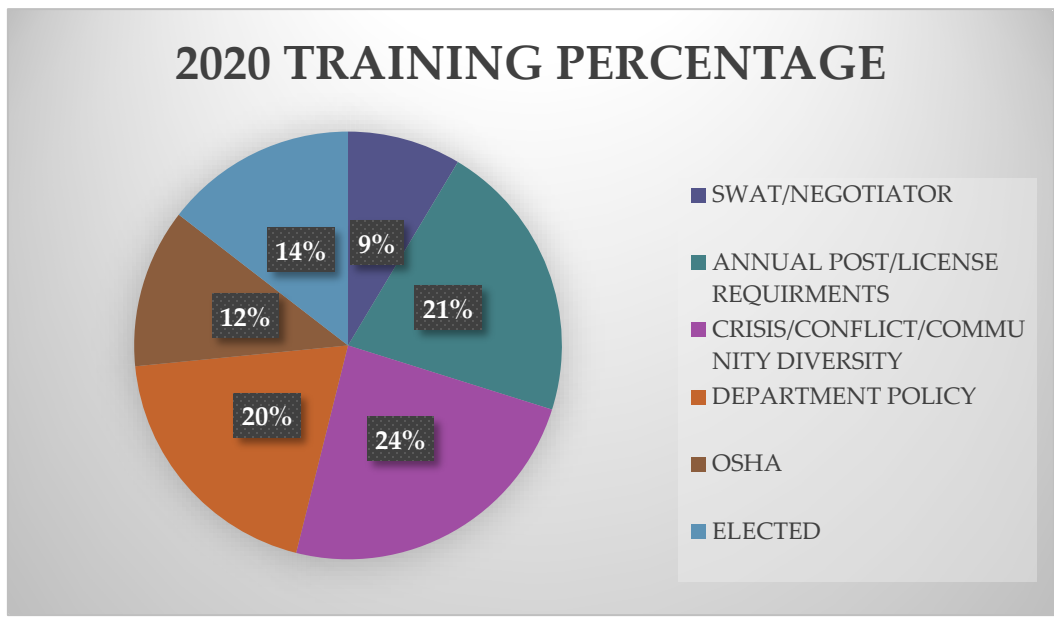
- **SWAT/NEGOTIATOR TRAINING:** Training provided and overseen by the Ramsey Co. Sheriff's Department for St. Anthony Officers assigned to these specialized groups.
- **ANNUAL POST/LICENSING REQUIREMENTS:** The State on Minnesota requires all licensed police officers to complete mandated training annually with a total of 48 hours continuing education credits certified by the Minnesota POST Board every three years. Training topics consisted of, but not limited to: Handgun/Rifle Qualifications, Use of Force, and Emergency Vehicle Operation.
- **CRISIS/CONFLICT/COMMUNITY DIVERSITY TRAINING:** This training shall consist of at least 16 hours of continuing education credits certified by the Minnesota POST Board every

three- year licensing cycle. Training topics consisted of: Employee Wellness, Suicide Prevention, Implicit Bias, Autism, De-Escalation, Mental Health and 72-Hour Crisis Holds.

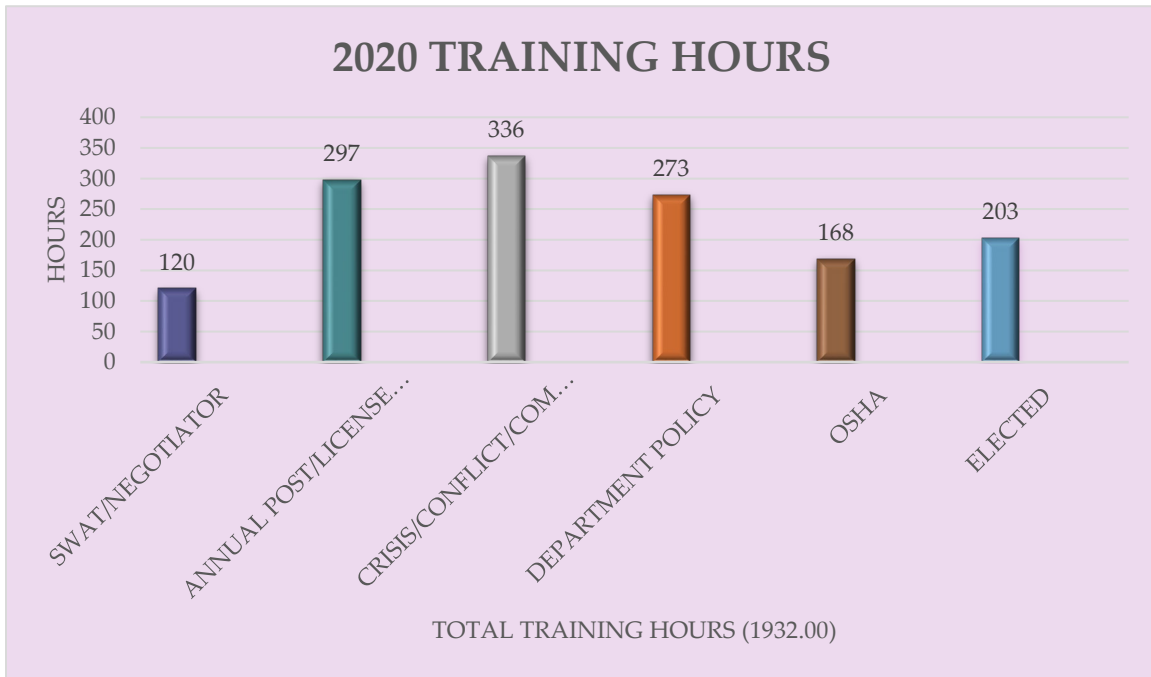
- **DEPARTMENT POLICY REQUIREMENTS:** Training that is required by department policy or by Standing Order from the Chief of Police. This classification excludes annual POST/licensing requirements. Training topics consisted of, but not limited to: Emergency Medical Responder, Glock Handgun Training, other Handgun/Riffle Training, and LEXIPOL Daily Training Bulletins (DTB’s). DTB’s is a unique training format consisting of a scenario, analysis, conclusion, and question relating to the Department Policy Manual.

- **ANNUAL OSHA MANDATED TRAINING:** Occupational Safety and Health Administration (OSHA) mandated annual training to consist of: Hazardous Materials Awareness, Blood Borne Pathogens, Respiratory Protection, Personal Protective Equipment, Hearing Conservation, Portable Fire Extinguishers, AWAIR and Employee Right-to-Know.

- **ELECTED TRAINING:** Training that has been reviewed for content by the MN P.O.S.T. Board and/or the St. Anthony P.D. command staff to ensure our officers are receiving training that clearly falls in line with the learning objectives set forth by the department mission. This training consist of, but not limited to: Specialized Training/Assignment, Professional Development, and Supervisory/Command Staff Enhancement.







The preceding graphs depict the amount of training hours that went into each training classification. Police department staff will work cooperatively to ensure the police department is actively and continuously working towards the goals and objectives outlined in our strategic plan. This plan will continue to aid in focusing our resources, making data-driven decisions, and evaluating how we receive and channel feedback from all stakeholders. Furthermore, we will continue to identify and prioritize issues that may arise within the department and the community to aid in the professional development of our staff.

## IX. Police Reserve Summary

### PREPARED BY SERGEANT JEREMY SROGA

While the St. Anthony Police Reserve Program was put on hold for several months due to COVID-19 concerns, members still logged over 500 hours in 2020. Much of that time was devoted to patrolling the parks, schools, businesses and neighborhoods of St. Anthony and Lauderdale. They also assisted our officers with traffic control and citizen and prisoner transports related to police incidents.

The St. Anthony Police Reserve Program anticipates a building year for 2021, as some reserves have left to pursue full-time careers in law enforcement or other adjustments in their lives. SAPD and the remaining reserves look forward to the addition of new police reserves this year. Applications are always being accepted for the program on the city's website at [savmn.com](http://savmn.com). Some requirements of a police reserve are:

- Resident of St. Anthony or Lauderdale that is interested in volunteering in the communities with our agency, or a nearby student of law enforcement or equivalent program that would like hands-on experience in the field that they are pursuing.
- Ability to pass a comprehensive background check and physical examination.
- The availability of providing a minimum of 150 volunteer hours per year to include patrol, training and assistance with community functions in St. Anthony and Lauderdale.

We are hopeful that COVID-19 restrictions lessen soon, as our police reserves anxiously anticipate the return of community events like “Villagefest”, “Lauderdale Day in the Park” and many others, where they have the opportunity to interact with residents and visitors. Until then, if you see the Reserve Unit travelling through your neighborhood, please give them a thankful wave and a smile!

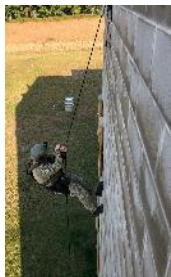
## X. East Metro SWAT Summary

### PREPARED BY OFFICER ELLIOT ERDMAN

The Special Weapons and Tactics (SWAT) Team is a regional response team composed of highly trained Deputies from the Ramsey County Sheriff's Office and officers from the St. Anthony Police Department, New Brighton Department of Public Safety, Roseville Police Department, Mounds View Police Department, Maplewood Police Department, Metro Transit Police Department, The University of Minnesota Police Department, North St. Paul Police Department and White Bear Lake Police Department.



The Ramsey County SWAT team is a collective group of regional stakeholders who are dedicated to the safety and security of our communities. The team's purpose is to bring peaceful resolutions to high risk situations while maintaining the highest regard for human life and property. SWAT Operators are comprised of a group of highly professional Officers and Deputies, dedicated to perpetual self-improvement. This team of individuals, each with their own specialized skill set, work diligently to resolve volatile situations and protect the sanctity of human life. The SWAT Team's tactical Operators and SWAT Negotiators work in concert; collaborating with regional first responders to provide tailored resolutions to dangerous events.



Operationally, 2020 was a challenging year for everyone and Ramsey County SWAT assisted in resolving and de-escalating many volatile incidents this year. This included multiple hostage incidents; one of which included assisting our Washington County partners with a father holding his own child as a hostage. The team also assisted in apprehending multiple armed and dangerous suspects, all while maintaining the highest level of courage, restraint, and professionalism.

Due to the commitment and dedication of each individual team member, Ramsey County SWAT continues to be relied upon to help deescalate and safely control quickly evolving situations. Despite the challenges of 2020 we remain steadfast in our role of maintaining peace in the communities in which we serve.

## XI. Social Media

### PREPARED BY OFFICER JIM SOUTH

2020 was a year that required all of us to adapt from our “norms”. With the onset of a global pandemic, we all faced changes that were not foreseen and definitely not welcomed. It has challenged everyone to think outside the box and figure out ways of making our lives as “normal” as they could be. The one thing that stayed constant and did not go away was the use of social media.

Social media is used as a way to communicate in a very safe and socially distanced way. Per department policy, officers may use social media as a method of effectively informing the public about department services, issues, investigations, and other relevant events, while ensuring such use protects the constitutional rights of all. The St. Anthony Police Department embarked on our social media journey in 2017 and has continued to see growth. This year proved to be another year of growth and challenges.

We currently have 3 different social media platforms, which are managed by four officers on the department. These officers continually look for fresh ideas for content, all while keeping the community updated on activities inside and outside the police department. We find that our use of social media as a community engagement effort helps to keep our community better informed, and therefore safer, which feeds our department mission of a safe and peaceful community.



Over the past year, we have been excited to see a significant increase in the number of people who have chosen to follow our social media platforms for community updates and events, involving the police department and the City of St. Anthony. For example, since January 1, 2020, the department’s Facebook page has seen a 28 percent increase in followership and “likes,” which means even more people for us to engage with on a regular basis. Additionally, we track the number of views certain posts receive and use that information when we consider future content and delivery methods. Two of our most significantly viewed posts involved an update on a lost animal and another post in which we thanked our essential workers at an area business.

Twitter has also seen a significant increase of several hundred followers in 2020. We have used Twitter in several ways, but probably most notable is our Virtual Ride Along (VRA). An officer will use the Twitter platform during the shift to tweet, in near real time, about the calls for service they are engaged with. If possible, the officer may also include photos and video. Often this is a statewide campaign, where several departments throughout the State of Minnesota will hold a VRA event at the same time. The department also uses Twitter as an avenue to interact with media outlets, whom we direct to this platform for press releases and case updates.

Our third platform is Instagram, which currently has 1,909 followers. Much like our other platforms, Instagram attracts another segment of our community and we are committed to reaching people where they are. We use Instagram to post relevant photos from our daily operations, as well as public alerts. We are excited to for the future of Instagram and how we can use it to partner with our community.

In 2017, we were bold and began our social media existence with four social media platforms, which included Snapchat. While we were hopeful for our success with Snapchat, we found that we fulfilled our mission more effectively on our other platforms and therefore chose to focus our efforts there. As a team committed to success through community partnerships, we are not afraid to make changes and challenge each other to remain focused on our mission and the best ways to accomplish it.

As 2020 draws to an end, we are excited for what the future holds. It wasn't that long ago when we hadn't even heard of "social media," much less know how to use it. What lies ahead it a bit unknown in the world of technology, but we are confident that our team is up to the task. We encourage everyone to stop by one, or all, of our sites, check us out, and say, "Hi."

\*\*\* UPDATE: Thanks to help from all of you out there... we made contact with the pup's owner, and a safe homecoming is now being arranged! A great... See More



## XII. Community Engagement Summary

### PREPARED BY SERGEANT MIKE HUDDLE

Of all the things that could be said of the year 2020, declaring that connecting and engaging with one another was “difficult” would be a severe understatement. Nor does it give a complete description. In fact, connecting in a close personal way could be dangerous, if not deadly. Our community’s businesses suffered, our families suffered loss, already marginalized populations became further isolated, and even our schools halted operations before resuming in very limited capacities. Through all of this, the expectation that police services continued uninterrupted remained. As a police department, we could not stop serving or engaging our community at a high level, even during a pandemic. But, like many organizations, we found we weren’t as prepared as we wished we had been to overcome challenges we faced. Members of our Community Engagement Team found frustration with circumstances, but we’ve looked for ways to work around challenges. We’re still working on overcoming many of the obstacles that a pandemic presents for engagement. This report will account for the engagement programs that were planned, but ultimately canceled due to restrictions in place, or out of an abundance of caution to prevent spread of COVID-19. This summary will also touch on strategies and activities we engaged in with the community that allowed us to still engage in a safe way.



The St. Anthony Police Department has a team of Officers, the Community Engagement Team (CET), which focuses on developing relationships within the community, educating and informing the public on matters related to the police department, police work and crime, increasing transparency and earning trust, seeking out input from community stakeholders, and reducing crime. CET works in direct support of the Goals and Objective identified in the St. Anthony Police Department Strategic Plan. In 2020, the team consists of five members (Officer Tressa Sunde, Officer Jim South, Officer Jon Schlingman, Officer Kiel Rushton, and Sergeant Mike Huddle). All members of this team have successfully completed a 40-hour Crime Prevention Specialist course through the BCA. Assignment to this team requires duties above and beyond the duties of their regular assignments. In 2020, all of these Officers were assigned to Patrol as their primary assignment. Officer Sunde stepped down from her role in the

Community Engagement Team at the end of 2020, completing twenty years of service in community engagement. We look forward to seeing her succeed in her next duty assignment.

CET meets on a quarterly basis to plan events, establish goals and objectives, and discuss subject matter that is of concern to members of the community. These meetings are mandatory for all of our members.

Our Department offers several community programs throughout the year. Nearly all of them were canceled due to pandemic related restrictions in 2020. These programs are open to all, but some are oriented to youth. These programs include, but are not limited to:

The annual Cops vs. Kids Basketball games

Summer Survival School, two full days of safety related education for kids in our community

Coffee with A Cop, an annual community based event

Citizens' Academy

These events were planned, scheduled and budgeted, however ultimately canceled due to



COVID-19 restrictions. In addition to these programs, Officers had been involved in a student mentorship program through Century College aimed at helping students explore and successfully get into law enforcement careers. Our goal was to connect with and recruit diverse groups of students to work and serve as Police Officers in our community. Officers had also been meeting regularly over coffee and snacks with senior residents at Chandler Place assisted living in St. Anthony. This gave our Officers and our senior community a chance to connect and learn from one another. We found that our seniors

had a lot to share and taught our Officers about some of the history of our area over the years. We hope to resume our involvement in both of these worthwhile programs once it is safe to do so.

CET also manages the social media accounts for the police department. We have accounts on Facebook, Twitter and Instagram. Social media has grown to become a major component of our community engagement program. It allows us to reach a large segment of the community in a timely manner. We use the accounts to inform the public of crime information, public safety announcements, weather alerts, education on police work, requesting public assistance to resolve crimes under investigation, seeking input from community members, and publishing

data of interest to the community. Recently, we've placed more focus on creating videos to bring this material to the public in a more interesting, sometimes entertaining, way. It's required an evolving skill set that our Officers are continuing to acquire and polish to bring high quality content to our community. All of our CET Officers are developing this capability and are expected to contribute to content offered to the community. We've made some small investments in technology and gear (such as phone apps and a tablet) to help Officers collaborate more easily and produce material more quickly and efficiently.

The Police Department has recently revitalized our relationship with local cable television studio, CTV. We intend to work to produce video content that will be broadcast over the CTV cable channel and our social media outlets. The goal is to reach more community members and make information from the police department more accessible. Our work with CTV began late last year and content is expected to be available in 2021.

We have also launched a series of new content on video over our social media accounts focusing on our Collaborative Reform work which the Police department embarked on in 2017 through the Department of Justice Collaborative Reform Initiative – Technical Assistance program (CRI-TA). These videos were released at the end of 2020 and will continue into 2021, highlighting continuing work on collaborative reform. The videos cover topics such as body worn cameras (BWC), traffic stops, our partnership with the Northeast Youth and Family Services Community Advocate program, and de-escalation and crisis intervention team (CIT) techniques. Additional subjects are planned for 2021.



The philosophy within the police department is that all St. Anthony Police Officers are community engagement Officers and that each and every interaction with the public is a community engagement opportunity. This means that every Officer has the responsibility to identify the needs of community members at the individual level, offer programs and services as appropriate, and work toward building trust and legitimacy within the community.



Our entire Patrol division participates in two programs through traffic and pedestrian safety efforts. The Driver Diversion Program (DDP) offers drivers who have a revoked or canceled driver's license the opportunity to participate in a program designed to allow them to get their license reinstated. Our Officers recognize that driving is a necessary privilege that can cause a



hardship if it is revoked or suspended. Officers issue DDP information to drivers with an invalid license on a traffic stop and explain how they may be eligible to participate to get their license back and then drive legally. The goal is to educate drivers and get them back to a legal driving status so they can avoid further fines, legal issues, or encounters with law enforcement.

We also partner with the “Lights ON!” program. This program allows Officers to hand out vouchers for free light bulb replacement to those driving a vehicle with burned out or defective lighting, such as a headlight or tail light. The program is



entirely grant funded and supported by private donations. There is no cost to the City of St. Anthony or to drivers who receive the vouchers. Voucher recipients may redeem the voucher at a participating service station of their choice. The Police Department is proud to offer this benefit to anyone driving through the communities of St. Anthony and Lauderdale. Persons may even stop in to the St. Anthony Police Department to request a voucher from administrative staff during normal business hours.

Our office maintains a prescription medication collection receptacle available to the public. Citizens are allowed to dispose of unwanted, unused, or expired household medicines for free in a secure medicine disposal drop box. This program is in addition to our offering the free Deterra medication disposal bags which render prescription medication inert and safe for household disposal. Residents of St. Anthony, Lauderdale and surrounding cities may utilize this prescription medication disposal site during normal business hours, free of charge. The program began in August of 2019, when the St. Anthony Police Department, working collaboratively with the Hennepin County Energy and Environment Department and the Minnesota Pollution Control Agency (MPCA), added a prescription medication disposal site in the police department lobby. During the 2020 calendar year we collected 298 lbs. of pharmaceuticals and pharmaceutical waste, including packaging material. We transported and disposed of these unwanted materials at the Hennepin County Energy Recovery Center (HERC).

While most events hosted by the Police Department had to be canceled in 2020, community led / community hosted event, still took place. A short sample of Officer involvement in the community is listed below.

Officer Moore assisted a resident on Carl St who was having trouble with his lawnmower. Officer Moore helped to troubleshoot the problem. Now, that’s full service.

Officer Rushton was involved in an interview via Zoom with the Battered Women's Justice Project.

Officer Sunde took part in a birthday "drive by" parade for a resident celebrating a 102<sup>nd</sup> birthday. We'll plan to see you next year for your 103<sup>rd</sup>.

Chief Mangseth and Captain Spiess met with two community members in July to discuss police training and other policing related matters.

MN Night To Unite (NTU) is normally held on the first Tuesday in August. Last year, NTU and National Night Out events were postponed to the first Tuesday in October at the recommendation of the MN Crime Prevention Association and the National Association of Town Watch. This is a community planned and led event. Neighborhood organizers determine whether to hold block party, then plan and coordinate the event with their neighbors. The Police Department, as well as other City departments, are often invited to some, but not all of these block parties. The Police Department distributed information on MDH guidelines and state restrictions on gatherings to help neighborhood organizers plan their events. There were three planned NTU block parties in Lauderdale in 2020. By comparison, we've had approximately eight block parties planned for Lauderdale in years past.



A new phenomenon in 2020 was the "drive-by parade". Because of gathering restrictions due to COVID-19, many people asked family and friends to drive by their homes in a caravan to show support, congratulate, or celebrate a milestone. Our Officers got the chance to participate in many of these lat year. We drove into neighborhoods and past homes in motorcades of squad cars with lights and sirens on to honor graduates, wedding anniversaries, 100+ year old birthdays, kids' birthdays, new births, and homecomings. It was just a small way we could get to celebrate with you. We'll continue this into the future.

An issue of importance that the community has been vocal about recently is street racing. This is not a new trend, however. Our Patrol Officers have been addressing street racing behavior along Hwy 280 in Lauderdale for over ten years. In later years, we've observed much larger groups that gather in nearby communities and travel through Lauderdale along Hwy 280, and now on Hwy 88 in St. Anthony. While there is little actual street racing occurring in Lauderdale or St. Anthony, the groups use our roadways to travel from one gathering point to another, often in large packs of vehicles, causing a disturbance due to vehicle noise. This activity has

been happening throughout the metro area. With more and more complaints and concern from the public, the street racing problem has received the attention of the local news media. The community has identified and reported street racing as a traffic and pedestrian safety threat. Our entire Patrol staff are aware of it and responsive to it. In 2020, like in years before, we partnered with the Minnesota State Patrol to coordinate enforcement efforts to address street racing in our jurisdiction. Sergeants Dokken and Huddle attended a Lauderdale City Council meeting to report on the Police Department's strategy for reducing and deterring street racing and to answer questions from the Council and community members.

2020 presented many challenges for everyone in our community. The mission of the Community Engagement Team is to improve, make progress and overcome challenges to connect people with the Police Department, as guided by our Department Strategic Plan. Our community will not accept excuses, and neither will our leaders. We're taking lessons learned and becoming better equipped.

## XIII. Body Worn Camera Program (BWC)

### PREPARED BY CAPTAIN JEFF SPIESS

The St. Anthony Police Department's Body Worn Camera (BWC) program has just completed its second full year of implementation. All officers, including our Community Service Officer, wear a BWC during nearly all official interactions with the public and upload videos to a server for storage. The BWC's work in concert with the squad car camera system and our facility cameras at the police department, which provides for complete video and audio coverage of an event from the street to the police department. The program has proven to be quite a success and one that is embraced by all of our staff.

The BWCs have quickly become an essential part of our everyday operations. Videos are often disseminated to county and city attorney's as part of the criminal complaint process, and have been integral in resolving cases quickly and for providing support to officer testimony. In addition, videos are reviewed as part of all use-of-force incidents, to ensure that officer actions were reasonable and within the scope of department policy. Finally, BWC videos are utilized in any report of alleged officer misconduct. While the department received no formal complaints against officers in 2020, BWC video was vital in exonerating officers of any wrongdoings after two allegations of misconduct in 2019.

As part of our commitment to accountability and transparency, we conduct an internal compliance check on a monthly basis to ensure that the BWCs are being utilized according to policy. This is accomplished by supervisors reviewing a specified number of videos for each officer on his/her shift. The supervisor is checking that a video is present for the incident, that it was classified correctly for retention purposes, and that equipment was working properly and consistent with policy. Additionally, supervisors are ensuring that officers are professional and adhering to the tenants of Procedural Justice and Fair & Impartial Policing. In 2020, the internal compliance checks yielded a high compliance rate of 98 percent among all personnel. Of the videos that fell out of compliance, there was no pattern of non-compliance by any single officer. Additionally, none of these videos resulted in a negative impact to the department (i.e. the incident was not significant in nature or the incident was viewable from other activated BWCs on scene).

Per Minnesota State Statute, the department participated in a biennial auditing of our BWC program by an outside, independent auditor. The auditor evaluates whether data is

appropriately classified, how the data is used, and whether the data is destroyed as required by State Statute. Additionally, the auditor reviews department policy and how it relates to the use and viewing of BWC video, dissemination of video, and the maintenance and recordkeeping of data and dissemination. When complete, the final report will be presented to the St. Anthony City Council for review and forwarded to the Legislative Commission on Data Practices and Personal Data Privacy.

The St. Anthony Police Department is committed to the City's Strategic Initiative of fostering robust technology and the police department's Strategic Goal of accountability and transparency. Our high BWC compliance rate for 2019 and 2020 illustrates the department's embrace of this relatively new technology, a willingness to learn, and a commitment to transparency. We are eager for what's ahead with technology and learning how it can help us to even better serve, as we fulfill our mission of preserving the peace and safety of our community.

## XIV. “In the Mailbox”

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*It is my pleasure to say a big thank you to your officers for helping with the parade for my mother-in-law’s 101<sup>st</sup> birthday. She was so please and it was the highlight of her day.*

*Thank you for everything you do to protect and serve our city.*

3 squad cars showed up and our wonderful police force had a calming and joke filled conversation with the young man. I just feel the need to appreciate the local authorities for having such a great attitude and handling this in such a positive way.

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*I would like to comment on the ease of coordination in working with each agency. I can speak confidently to the exceptional work that was displayed that day by all who arrived on-scene and provided support after the event had concluded.*

We are grateful to have wonderful working relationships with our surrounding police departments, including St. Anthony when it comes to taking care of lost animals.

*Thank you for putting on that uniform everyday, thank you for risking your lives to ensure security, and thank you for doing all of this....*

I would like to thank the St. Anthony Police and Fire for their quick and efficient response to a fire.

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Thank you for your service officers! We appreciate you so much.



## XV. 2020 Accomplishments

- Completed external independent biennial audit of our BWC data as set forth in MN State Statute 13.825, November 2020. Results pending.
- Worked with the Ramsey County Attorney's Office and LE Partners on creating, and implementing officer training based on protocols for investigating sexual assault cases as set forth by the MN POST Board. Training created. Training to begin 2021.
- Continued training and employee development related to the department policy/procedure manual. Issue daily training bulletins that will expand officer knowledge and awareness pertaining to policy, applicable State/Federal and changes as a result of case law rulings.
- Continued to send personnel through a MN POST Board approved 40 hour Crisis Intervention Team Training (CIT) program. Long term goal to have all officers complete the 40 hour certified training.
- Continued to review and explore training that emphasizes officer skill development in areas associated to mental health concerns, de-escalation strategies and community relations. \*Completed in house training utilizing CIT curriculum and I.C.A.T.
- Continued to review and implement department training utilizing Integrating Communications, Assessment and Tactics (I.C.A.T.) into officer development and training. Focus on training platforms related to Use of Force, Emergency Medical Responder (EMR), Firearms and responding to persons in crisis.
- Added Officer Wellness component to the department strategic plan goals and objectives. All department personnel individually met with a mental health professional and received educational resources. Connections developed for future meetings should the resource ever be needed.
- Continued professional development of first line supervisors, as well as Office Manager, Lieutenant, Captain & Chief.
- All officers completed League of MN Cities, MN POST Board approved, 2020 "Patrol Online" training for officers.
- Continue to review, implement and potentially expand community engagement initiatives. Looked to social media and digital outlets to engage community due to restrictions placed due to social distancing.
- Continued to focus on data driven strategies that focus on identified technical assistance priorities contained within the department strategic plan.
- Evaluate methods for implementing online reporting for selected offenses. Worked with IT services to identify software that could aid in implementation.

## XV. 2020 Accomplishments (Continued)

- Maintained police department membership with city wide involvement in the Government Alliance on Race and Equity.
- Reviewed employee evaluation content and process. Created a new documentation and reported tool for implementation in 2021.
- Continued to meet expanding training needs of office staff for proper coding and reporting for the new NIBERS Crime Reporting System (PA). Office staff trained on new system.
- Worked to identify gaps and implement changes to arrest/court records to reduce the suspension of records kept off of criminal histories due to various data errors (PA).
- Due to Minneapolis discontinuing the Automated Pawn System (APS), we began to implement and train all personnel on the use of Business Watch International (BWI). BWI is a national database of pawn records and offers various search methods (PA).
- Implement the use of ProTechDNA which has partnered with BWI. ProTechDNA is a free service, and APP, to residents to mark their property (PA). Today's advanced version of the former Operation ID program.

Selected items on the Work Plan had to be carried to 2021 Work Plan due to restrictions that were imposed due to the COVID-19 Pandemic.



## XVI. 2021 Work Plan

- Review employee evaluation content and process.
- Continue BWC internal monthly auditing process.
- Implement officer training based on protocols for investigating sexual assault cases as set forth by the MN POST Board. Training created 2020.
- Continue training and employee development related to the department policy/procedure manual. Issue daily training bulletins that will expand officer knowledge and awareness pertaining to policy, applicable State/Federal and changes as a result of case law rulings.
- Continue to send personnel through a MN POST Board approved 40 hour Crisis Intervention Team Training (CIT) program. Long term goal to have all officers complete the 40 hour certified training.
- Continue to review and explore training that emphasizes officer skill development in areas associated to mental health concerns, de-escalation strategies and community relations.
- Continue to review and implement department training utilizing Integrating Communications, Assessment and Tactics (I.C.A.T.) into officer development and training. Focus on training platforms related to Use of Force, Emergency Medical Responder (EMR), Firearms and responding to persons in crisis.
- Continue professional development of first line supervisors, as well as Office Manager, Lieutenant, Captain & Chief.
- All officers will complete League of MN Cities, MN POST Board approved, 2021 "Patrol Online" training for officers.
- Continue to review, implement and potentially expand community engagement initiatives.
- Continue to focus on data driven strategies that focus on identified technical assistance priorities contained within the department strategic plan.
- Create an interface that allows the automated transfer of digital media to the Ramsey County Attorney Office and city attorneys.
- Continue to evaluate methods for implementing online reporting for selected offenses.
- Maintain police department membership with city wide involvement in the Government Alliance on Race and Equity.
- Continue to review employee evaluation content and process.

## XVI. 2021 Work Plan (Continued)

- Change from Summary Reporting and implement National Information Based Reporting System (NIBRS) Crime Report as required by the Federal Bureau of Investigation (FBI). Police Administration (PA). Year long process training and transferring data.
- Meet expanding training needs of office staff for proper coding and reporting for the new NIBERS Crime Reporting System (PA).
- Work to identify gaps and implement changes to arrest/court records to reduce the suspension of records kept off of criminal histories due to various data errors (PA).
- Due to Minneapolis discontinuing the Automated Pawn System (APS), we began work to implement and train all personnel on the use of Business Watch International (BWI). BWI is a national database of pawn records and offers various search methods (PA). Started in 2020.
- Implement the use of ProTechDNA which has partnered with BWI. ProTechDNA is a free service, and APP, to residents to mark their property (PA). Started in 2020.