



Tip Collection Information

24/7 Call Center

1-800-222-TIPS (8744)

Crime Stoppers of Minnesota utilizes a 24/7 call center located in Texas. This center specializes in taking calls from crime stoppers programs throughout the United States and utilizes the same tip management software as we use. The call center staff has the capability of fielding calls from English and Spanish speaking callers. After the call center has collected the all of the caller's information they will electronically transferred the tip to us, we in turn, transfer the tip to your designated recipients. When the tipster calls in they will be given a unique id number in order to call back and check on the possibility of the reward being paid out. We are able leave a message with the call center to relay back to the tipster if you wanted to ask the tipster additional questions. The tipster has to call back in to the call center and give their tip id number to receive information.

Web Tips

www.crimestoppersmn.org

Crime Stoppers of Minnesota is capable of receiving anonymous tips via the internet. In fact, ever since we introduced this capability, 85% of the tips received have come from this web tips application. We encourage your department to push the web tips application. We believe people may feel there is more anonymity in giving tip information via the internet verses talking to a live person. You may direct the public to go to our website to submit a tip, or better yet, we encourage you to permanently display our "submit a web tip" button on your department's website. By attaching the link address (below) to the "submit a web tip" button, tipsters will be able to connect directly from your website to the web tip form and submit an anonymous tip. If the tipster is willing, we will be able to initiate a two-way dialog with the tipster to better develop the tip for you. To develop the tip, submit your question(s) to the tipster back to Crime Stoppers and we will forward them on to the tipster.

Link address: <https://www.tipsubmit.com/WebTips.aspx?AgencyID=674>

Tip Button for Websites



SMS Text Message Tips

Text "TIP674" plus message to CRIMES (274637)

Crime Stoppers of Minnesota now has the capability to also receive tips via cell phones using SMS text messaging technology. Like the web tips application, this technology also allows Crime Stoppers to securely reply back to the cell phone without compromising the tipster's identity. This system assigns an encrypted alias, fully protecting the identities of those providing the tip information and providing secure and anonymous ongoing communications capabilities. Upon reception of a tipster's first incoming message, the system will auto-reply with a confirmation containing their unique Tip ID. For the tipster to submit follow-up information, the tipster simply replies-nothing else is needed. The thread may be terminated by the tipster texting STOP. Here are the exact instructions you should publish to the public to submit a SMS text messaging tip...

Text "TIP674 plus your message" to CRIMES (274637).

24/7 Telephone tip line: **1-800-222-TIPS (8744)** Website/submit a web tip: www.crimestoppersmn.org

SMS text messaging tips: **Text "TIP674" plus your message to CRIMES (274637)**

Crime Stoppers of Minnesota is a 501C non-profit organization