



City of Lauderdale
1891 Walnut Street
Lauderdale, Minnesota 55113

Police Department

ANNUAL REPORT

This is a summary of the activities and development of the St. Anthony Police Department over the past year. This report includes an executive summary, patrol review, investigative review, crime prevention efforts, crime statistics, and a variety of other police department details and actions.

2019





Police Department

ANNUAL REPORT

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Table of Contents

I. Message from the Chief	1
II. Department Summary	2
III. Crime Statistics.....	3
IV. Patrol Review	8
V. Investigation Review	13
VI. Administration Review.....	16
VII. Police Education Summary.....	18
VIII. Police Reserve Summary	22
IX. East Metro SWAT Summary	24
X. Social Media.....	26
XI. Community Engagement Summary.....	28
XII. Body Worn Camera Program.....	34
XIII. In the Mailbox.....	36
XIV. 2019 Accomplishments	37
XV. 2020 Work Plan	40

I. Message from the Chief

HONORABLE MAYOR, CITY COUNCIL, CITY ADMINISTRATOR AND CITIZENS OF LAUDERDALE:

The St. Anthony Police Department is committed to Community Oriented Policing. We strive to establish connections with all community members and rely on positive relationships to solve issues. Policing involves a special trust given to us by the public to uphold and enforce the law. As public servants, policing requires us to have thousands of interactions with the public and the community we serve. Often times, these contacts are during times of crisis and distress and can unfold rapidly and in unforeseen directions.



We will remain mindful that policing involves a partnership with the entire community. As a partner in the community, all department employees will work cooperatively to ensure we are working towards the goals and objectives outlined in our police department's strategic plan. The strategic plan will aid in focusing our resources, making data driven decisions and evaluating how we take inputs from all stakeholders and apply them with the intended goal to improve the overall quality of life by preserving the peace and safety of our community. Jointly, we will work to identify and prioritize problems within the agency and the community to develop solutions to problems of mutual concern. In interacting with the public, as well as one another, we will be professional and consider how our conduct may impact others.

A clear vision creates clarity of purpose. A clear mission improves the quality of our service. Our identified goals and objectives will directly tie into our mission and vision. The police department's mission and vision will directly tie into the city mission and vision. All of our police officers must be able to plausibly articulate how any policing action they may take fits into the department's mission, vision and strategic plan.

The sections of our annual report are authored by multiple members of our staff, each with individual skill sets and communication style. This is intentional, to allow readers the opportunity to hear from multiple members of the police department.

As Police Chief, I am very proud of our police department and every member of our agency. I am confident that together we can continue to work towards making our agency and community a better place to live, work and play.

Sincerely,

Jon Mangseth

Chief of Police

II. Department Summary

The following pages consist of annual statistics, activities, crime reports, investigations, use of resources, and other initiatives during the year starting January 1, 2019 and ending December 31, 2019.

DEPARTMENT AUTHORIZED STRENGTH

Twenty full time police officers. Four of these officers are employed due to revenues received from our contract city of Lauderdale.

- 14 volunteer reserve officers
- 1 full time community service officer
- 2 full time civilian support staff

On January 18th, Officer Dane Lazenberry resigned his position as a police officer with our department to pursue employment opportunities in another city. In March, Michael Milbrandt resigned his position as community Service Officer (CSO) after successfully interviewing and testing to become a full time police officer with this agency. In June, Elizabeth Villanueva filled the position of Community Service Officer.

ST. ANTHONY POLICE DEPARTMENT BUDGET

Total budget for the year 2019, including revenues from our contract city was, \$3,309,795.

ST. ANTHONY POLICE FLEET

- 6 – Marked Squads
- 1 – Marked Reserve Unit
- 1 – Marked CSO Unit
- 5 – Unmarked Units

- Total 13 Units

III. Crime Statistics

LAUDERDALE - PART I AND PART II CRIMES

PART 1	Murder	Rape	Robbery	Agg Assault	Burglary	Theft	MV Theft	Arson
2019	0	1	0	2	10	38	6	0
2018	0	2	0	3	6	49	11	0
+/-	0	-1	0	-1	+4	-9	-5	0

PART II	Misd. Assaults	Property Damage	Forgery	DOC	Liquor	Weapons	Drugs
2019	7	3	0	4	1	1	8
2018	4	15	0	9	2	1	11
+/-	+3	-12	0	-5	-1	0	-3

*Not inclusive of all Part II Crimes

PART I AND II CRIMES OVER THE PAST FIVE YEARS

2015	Part I	77	Total	184	Overall Clearances	59%
	Part II	107				
2016	Part I	37	Total	94	Overall Clearances	59%
	Part II	57				
2017	Part I	29	Total	103	Overall Clearances	68%
	Part II	74				
2018	Part I	71	Total	158	Overall Clearances	46%
	Part II	87				
2019	Part I	57	Total	119	Overall Clearances	50%
	Part II	62				

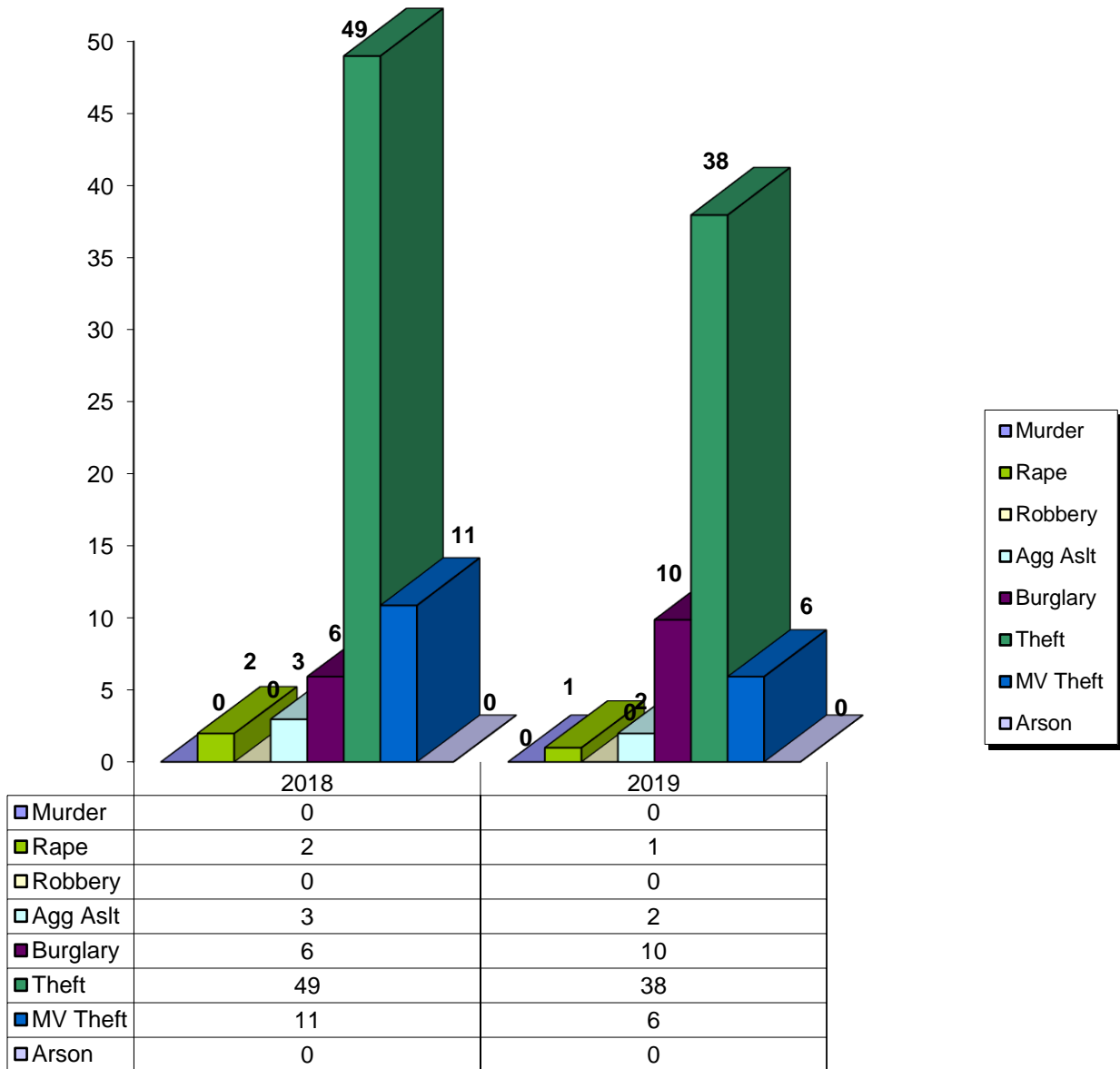
Average Part I and Part II clearance rates for Hennepin County in 2014 was 37%

Average Part I and Part II clearance rates for Ramsey County in 2014 was 34%

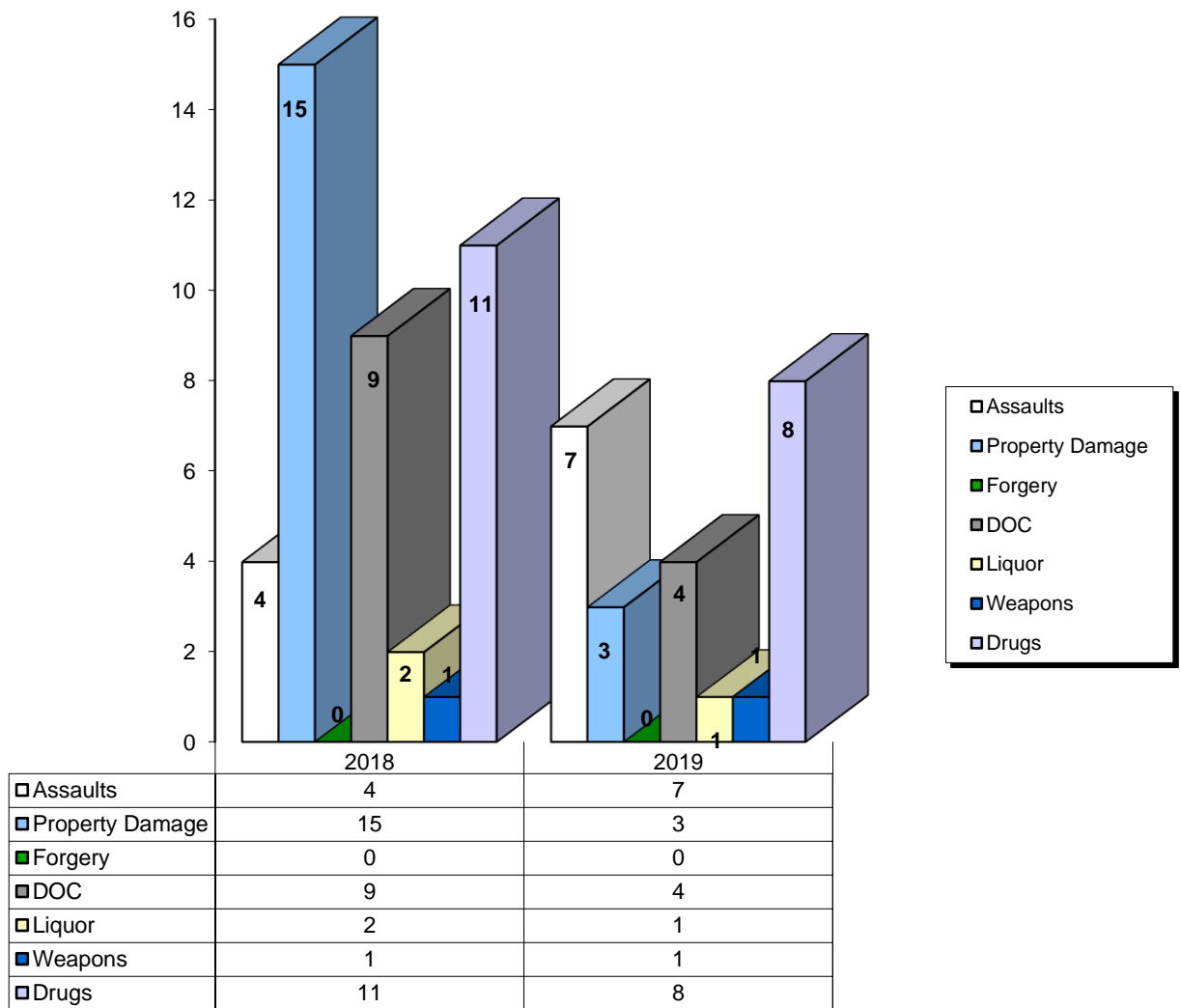
Part I Crimes decreased by 14 in 2019

Part II Crimes decreased by 25 in 2019

LAUDERALE PART I CRIMES

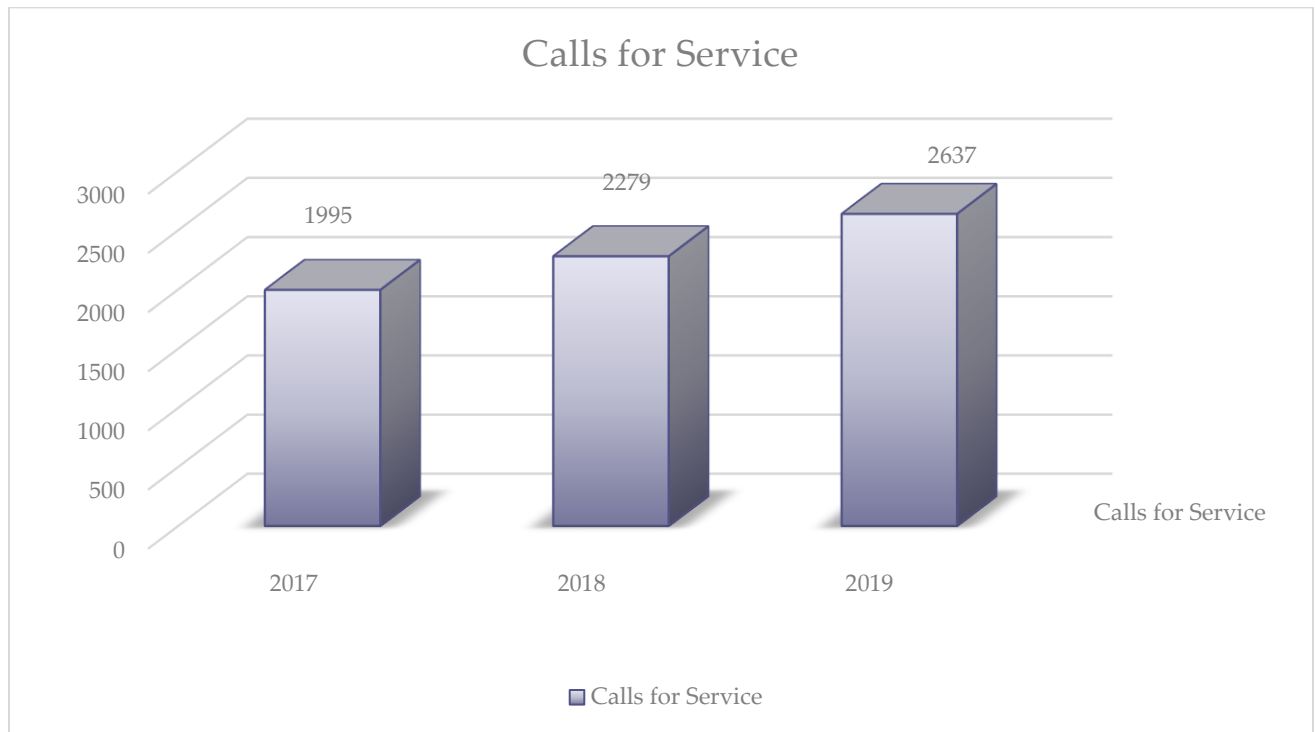


LAUDERDALE PART II CRIMES



OTHER CALLS/INCIDENTS OF INTEREST IN 2019

Total Calls for Police Service 2637



Domestics	14	Underage Drinking Arrest	0
Disturbance Calls	30	Disorderly Conduct	2
Suspicious Person/Vehicle	106	DWI	16
Medical	96	False Alarms	37
Juvenile Runaway	1	Juvenile Tobacco Use	0
Permits to Purchase Handgun	7		

IV. Patrol Review

PREPARED BY SERGEANT MARK DOKKEN

It is an absolute honor to highlight the hard work and dedication of the St. Anthony Police Department Patrol Division. The uniformed men and women of the patrol division are the most recognized representatives of local government. Our patrol staff understand and welcome this role. They are dedicated to establishing and developing strong community partnerships, as well as providing professional service to all in our community.

The St. Anthony Police Patrol Division provides around the clock service to both the City of St. Anthony and the City of Lauderdale. Our patrol division consists of (1) Lieutenant, (3) Sergeants, and (13) Officers. In addition to their primary role of patrol, nearly all have additional responsibilities such as bike patrol, DARE, Evidence Technician, & SWAT to name a few.

Responding to calls for service, which range from highly critical calls to very minor incidents, is the primary role of the patrol division. Our patrol officers apply a well-balanced, data driven policing strategy. Data comes in all sources, such as crime reports and citizen complaints. This data is then analyzed and disseminated to our patrol officers, often in the form of roll call / shift meetings. Utilizing this highly efficient strategy enhances our patrols and promotes a high quality of life for our citizens and guests.

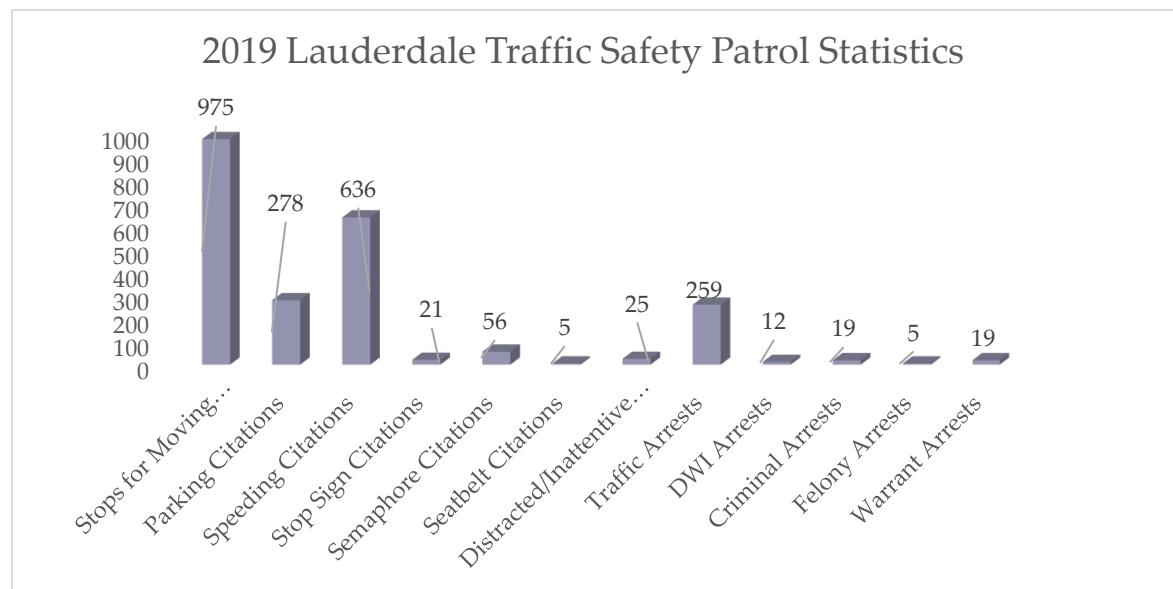
Patrol officers around the world are coping with an increase in the number of person in crisis / mental health calls for service. Likewise, the St. Anthony Police Department has seen an increase as well. In 2018, our patrol officers responded to 38 calls involving individuals suffering from a mental health crisis. In 2019, our officers responded to 74 calls of the same nature. This is nearly twice as many as in 2018. Our patrol staff undergoes annual mental health crisis intervention training as part of our training curriculum. This specialized training assists officers in recognizing people in crisis and is designed to achieve a safe and successful resolution. To achieve this desired outcome, our patrol staff is afforded the ability to utilize county crisis teams. In addition to the crisis teams, we have partnered with Northeast Youth and Family Services (NYFS) to provide a community case worker that will assist patrol in following up with identified candidates suffering from a variety of mental health disorders.

As the opioid addiction epidemic continues both locally and abroad, St. Anthony patrol officers continue to see a spike in drug overdose calls. Officers responded to more than twice the number of overdose calls as we did in 2018. We continue to have success in saving lives by delivering Narcan, a medication that counters the effects of opioid overdose.

One of the goals in the St. Anthony Police Department strategic plan is a focus on traffic and pedestrian safety within our community. Our patrol staff is consistently proactive in achieving this goal by the use of enforcement of traffic laws and through education. The St. Anthony Police Department was also an active participant in the “Towards Zero Deaths” statewide traffic safety initiative. This campaign is driven by data, best practices, and research on how to eliminate traffic fatalities and serious injuries. Our patrol staff worked in conjunction with other agencies throughout Ramsey County to create a culture of safe and responsible driving practices.



Please see the statistics below, which reflect the St. Anthony Police Department’s Traffic Safety Initiative activities in the City of St. Anthony for 2019. In addition, included are citations issued for parking violations, and the number and type of other arrests made by the patrol division.



Earlier in the year, I was fortunate enough to watch one of our patrol officers give a tour to some local Cub Scouts. The boys were asked “What do you think police officers do?” The obvious answers of “catch bad guys”, “help people”, and “eat doughnuts” were all given. Though all of these answers may be true, it seemed important to highlight a “day in the life of a

St. Anthony patrol officer.” The following are just a few 2019 monthly highlights from officers working in Lauderdale:

January

Officers conducted a routine traffic stop and determined that a passenger had a warrant out for her arrest. She was placed in the back seat of a squad. A short time later, this female began overdosing on heroin that she had concealed in her undergarments. Narcan was delivered and medics were summoned. She was later transported to a local hospital for treatment.

February

Officers received a radio call of a possible domestic in a residential neighborhood. It was reported that a male was chasing a female down the street and making threats of violence. Officers were able to locate the male suspect in a neighboring city and arrest him for felony Terroristic Threats.

March

Officers responded to a disturbance at a residence. Prior to officers arriving, it was reported that a female had fled the home for her safety and was seeking shelter with a neighbor. Officers checked the welfare of the female and noted obvious signs of an assault. A male at the home was questioned and arrested for felony Domestic Strangulation.

April

Officers responded to a residential street on a report of a female screaming for help and holding two large kitchen knives. Upon arrival, officers located this female completely naked and yelling at an unoccupied vehicle. Officers began a dialog with this female and determined that she was suffering from a mental health crisis. Medics were requested and this female was transported to a local hospital.

May

A patrol officer was dispatched to a local group home regarding an out of control resident. The officer learned that the resident was feeling ill and was frustrated that the group home was out of Diet Coke. The officer went to a local store to purchase the beverage for the resident. This action calmed the resident down and she agreed to behave.

June

Officers received an emergency call of a juvenile actively attempting suicide. Officers were able to subdue this party after a brief struggle before further harm could be done. The juvenile was transported to a local hospital by ambulance.

July

Officers received a call to a residence on a woman in labor. Upon the arrival of officers, they learned that the baby had just been born in the home. Officers provided medical assistance to the new mother and baby until medics could transport both to the hospital.

August

Officers responded with MN State Patrol, Falcon Heights Fire, & St. Paul Fire on a report of two tour buses carrying State Fairgoers that crashed on Hwy 280. St. Anthony officers provided medical aid to several injured passengers, assisted with traffic management, and collected information that assisted the State Patrol with their crash reconstruction investigation.

September

Officers responded to a rollover accident in a residential neighborhood. Officers learned that the driver struck a parked vehicle. The driver exhibited signs of impairment, thought she was in Highland Park, and had never heard of Lauderdale. She was arrested and booked for DWI.

October

A patrol officer conducted a traffic stop on a driver that was weaving. Driver failed field sobriety and was arrested for DWI. Upon arrival at the police department for further testing, this subject began vomiting and admitted that he had ingested several pills upon being pulled over in attempts to harm himself. He was transported by ambulance to a local hospital. A search warrant was obtained for a blood sample. He was later charged with DWI after blood results were received.

November

Officers checked the welfare of a male at a busy intersection that appeared to be talking with himself, not dressed for the weather, and acting odd. It was determined that the male was suffering from a mental health crisis. He began making suicidal and homicidal comments. Officers completed a mental health transport hold and accompanied paramedics during an ambulance transport to a local hospital.

December

A patrol officer working a residential neighborhood noticed a suspicious vehicle driving slowly. The officer conducted checks and learned that the registered owner had a felony warrant for Domestic Order for Protection Violation. Multiple officers conducted a traffic stop and took the driver into custody for the warrant. Upon conducting an inventory search of the vehicle, officers discovered a female hiding under clothes and determined that she was the petitioner of the court order. Officers also located methamphetamine pipes and marijuana in the vehicle. Both occupants were arrested and booked.



In March of 2019, we were excited to promote Mike Milbrandt from Community Service Officer (CSO) to Police Officer. Mike has been a loyal St. Anthony employee. He began as a volunteer Police Reserve in 2014 and has succeeded in all positions he has held with the city. In addition to serving the communities of St. Anthony & Lauderdale, Mike also serves in the Army National Guard.

We were also fortunate to welcome a new Community Service Officer. Liz Villanueva began her career as our new CSO in June. She is currently enrolled at Metropolitan State University for Law Enforcement and hopes to become a police officer in the future. Liz is fluent in Spanish and proficient in French. She is learning the ropes and has quickly become a valued asset to our officers and records staff.

V. Investigation Review

PREPARED BY CAPTAIN JEFF SPIESS

The 2019 year was busy and engaging for the Investigative Unit of the St. Anthony Police Department. Captain Jeff Spiess oversees this unit and has done so since his promotion to Captain in 2016. Detective Tim Briski is the lead investigator and brings over 30 years of experience to the position. Detective Briski began his law enforcement career with the St. Anthony Police Department in 1988, and served as a patrol officer and a Drug Abuse Resistance Education (DARE) Officer prior to his promotion to detective in 1999. His knowledge, contacts, relationships, and experience has been a strong asset to the department and the community of St. Anthony.

On a quarterly basis throughout the year, a patrol officer is given the opportunity to bid a rotation to serve as a detective, working with Detective Briski and Captain Spiess. This arrangement has served the department well for several years in many ways. First, the rotation of patrol officers provides an opportunity for new and refreshed perspectives and ideas. Second, the patrol officer gains from this career enriching opportunity through diversity in assignment and learning another aspect of policing that can then be brought back to patrol duties later in the year. Finally, the additional detective is vital to accomplishing our mission, as we work diligently to investigate all crime that occurs in our community. In 2019, Officers Schlingman, Erdman, and Rushton served in this capacity and were instrumental in the successful resolve of many criminal cases, as well as partnering with other agencies to find solutions to issues that were not necessarily criminal in nature.

Although we have personnel specifically assigned to the investigative unit, it is imperative that all officers are trained in investigative techniques and are able to successfully navigate a criminal investigation from beginning to end. For example, when an officer receives a call to respond to a crime scene, that officer, regardless of tenure, initially assumes the role of “lead investigator.” As is often the case, the decisions and actions of the first officers on scene, can spell the difference between a solved and unsolved case. The St. Anthony Police Department has long operated under this philosophy. We are proud of the skills and techniques that each officer possesses, and their ability to take the necessary steps in the initial stages of all investigations.

Partnerships with agencies outside of the St. Anthony Police Department are key for us to effectively and efficiently investigate crimes of all levels, anticipate and evaluate crime trends,

and identify and link individuals to applicable social services. Some of our partners include local and county prosecuting attorneys. They are called upon regularly to make criminal charging decisions, provide guidance during the investigative process, and assist in preparing officers for courtroom testimony. Investigative personnel also work closely with the Hennepin County and Ramsey County crime labs, as well as the laboratory analysis offerings of the Minnesota Bureau of Criminal Apprehension. These agencies assist closely with DNA and fingerprint analysis of articles at a crime scene, along with the analysis of other evidence as requested. Additionally, investigators have membership and partnerships with the following organizations: Hennepin County Juvenile Advisory Committee, Ramsey County Tobacco Coalition, the Ramsey County Sexual Assault Protocol Team, the Minnesota Organized Retail Crime Association, Crime Stoppers, Hennepin County Criminal Information Sharing and Analysis Unit, State and County Emergency Management teams, among many others.

On many occasions, during the investigation of criminal activity, investigators will uncover the need for individuals to receive social services. As such, the St. Anthony Police Department works closely with Child Protection Services and Adult Protection Services from both Hennepin and Ramsey Counties. We also partner with mental health professionals from both counties to assist in guidance, referral services, and, on occasion, at the scene of a mental health related call. Finally, the department partners with the Minnesota Adult Abuse Reporting Center (MAARC) to quickly identify and intercede in reported cases of the mistreatment of vulnerable adults. The MAARC has been another effective way to consolidate resources and expertise between police agencies and social service organizations.

The mission of the St. Anthony Police Department is “To improve the overall quality of life by preserving the peace and safety of the community.” This mission cannot be accomplished without our most important partnership – our partnership with the community. We rely on the quick reporting of crime and/or suspicious activity by our community members and their partnership throughout the investigative process. We, the police, are the community and must rely on all of us if our mission is to be accomplished.

The following are statistics of clearance rates for crimes that were committed and investigated during the 2019 year. Though these numbers are an important gauge of our effectiveness as a department and an investigative unit, we are not successful by clearance rates alone. What’s also important and paramount to us is that all individuals (suspect, victim, or otherwise) are treated within the framework of the four pillars of Procedural Justice: Fairness, Voice, Transparency, and Impartiality. In practice, it is our hope and goal that, regardless of outcome, all those that encounter members of our agency leave with a sense that they were treated with

dignity and respect, were informed of the process, and that officers worked diligently and without partiality.

The 2019 statistics for the criminal investigations unit are as follows:

Total Criminal Cases:	119
Total Cases Cleared	60
Total Cases Cleared by Arrest	52
Total Cases Cleared by Other	8
CLEARANCE RATE:	50%

As 2019 drew to a close, we would be remiss not to look back on it as an opportunity to celebrate accomplishments, but to also learn and search for opportunities to get better. Perfection will never be realized, as investigative techniques, education, and partnerships can always be improved and streamlined. We know that 2020 will be another great year and we look forward to more opportunities to work with and for our communities as we keep St. Anthony and Lauderdale, walkable and safe.

VI. Administration Review

PREPARED BY OFFICE MANAGER KIM BRAZIL

When you call the administrative phone number for the police department during business hours, more than likely, you will be speaking with our administrative office staff. Office Manager Kim or Office Support Specialist Beth are the backbone of the police department. Not only do they answer phone calls and emails for assistance, but they are responsible for processing all the administrative details associated with every call received by the department. These can range from ensuring accurate data entry, working with both city and county attorney's offices and providing evidential requests. They also work with the Bureau of Criminal Apprehension in providing all statistical data and compliance with many regulations required by the state and federal governments. The administrative staff is also responsible for processing gun permit applications, keeping track of registered predatory offenders moving in and out of the City of St. Anthony, and providing statistical reports as needed.

In 2020, we will be very busy transitioning over to a new coding system required by the FBI. This new system will be much more detailed than the current system used for reporting statistics to the FBI.



Kim has been with the department for almost 33 years. Prior to working with the St. Anthony Police Department, she worked part-time at the New Hope Police Department. Kim has been a member of the Professional Law Enforcement Assistants Association (PLEAA) for 20 years and is currently a board member for the organization.

Beth has been with the department for almost 2 years. Prior to work with the St. Anthony Police Department, she worked as Security Director at Northtown Mall for 17 years. During her time at Northtown, she worked closely with Blaine PD and was very familiar with law enforcement procedures and requirements. Beth is also a current member of PLEAA.





Liz, our Community Service Officer (CSO) has been with the department just over six months. Although she is not considered administrative staff, we would like to recognize her here. With a small staff, Liz will assist with administrative duties, in the office, when Beth and Kim attend training classes. You will see Liz assist with animal calls, picking up found property, parking complaints and other various duties in the community. She is also kept busy helping to maintain radios and computers in the squad cars, transporting prisoners and evidence, and other duties as requested by officers. She is also fluent in Spanish and is eager to assist with any communication. Liz received a 4 year degree from the

University of Minnesota and is currently enrolled in the Law Enforcement Skills Program through Metro State University. Her goal is to become a licensed police officer.

VII. Police Education Summary

PREPARED BY LT. DAN DIEGNAU

In 2019, a primary goal of the Police Department's Strategic Plan was to review and update the department's policy manual in order to ensure that policies reflect the Vision and Mission of the City of St. Anthony and its police department, along with adhering to principles that are consistent with Procedural Justice, as well as Fair and Impartial Policing standards.

During our extensive work with the Collaborative Reform Initiative for Technical Assistance (CRI-TA 2018), we requested and received training with policy review and development, directly focusing on policies that were originally outlined as priorities in the Community Identified Work Plan:

- Traffic and pedestrian safety
- Use of force
- De-escalation tactics
- Emergency response and pursuit driving
- Fair and impartial policing
- Procedural justice
- Responding to people with a mental illness, or suffering from mental and emotional distress

The review and update of the department's policy manual was a significant project that began in January 2019, and concluded in September, after a thorough review by Lexipol, a public safety policy and training resource for law enforcement, fire, rescue, and corrections. This review process ensured the department's overall policy development is grounded in federal, state, and local laws, and includes pertinent case law.

In addition to the work done with Lexipol, the department consulted with both the Minnesota Peace Officer Standards and Training (POST) Board, and the League of Minnesota Cities Insurance Trust, focusing on industry best practices.

Training is a main foundation of the department's current and future mission, vision and goals. Law enforcement education is a vital and important part of delivering quality and professional police service to the community. The St. Anthony Police Department is committed to maintaining highly trained and professional service through quality and continual training and education. The objectives of the training program are to:

- Provide for continued professional development for all department personnel.
- Enhance the safety of officers and the community.
- Foster unity of purpose and cooperation with the community that we serve and to enhance the image of the department.

This past year, the department provided a total of 1,932 hours of training to officers. The police department will routinely utilize online self-study courses, internal department training and outside training hosted by other private and government agencies. This training consisted of a wide variety of topics that are presented in the below six classifications:

- **SWAT/NEGOTIATOR TRAINING:** Training provided and overseen by the Ramsey Co. Sheriff's Department for St. Anthony Officers assigned to these specialized groups.

- **ANNUAL POST/LICENSING REQUIREMENTS:** The State of Minnesota requires all licensed police officers to complete mandated training annually with a total of 48 hours continual education credits certified by the Minnesota POST Board every three years. Training topics consisted of, but not limited to: Handgun/Rifle Qualifications, Use of Force, and Emergency Vehicle Operation.

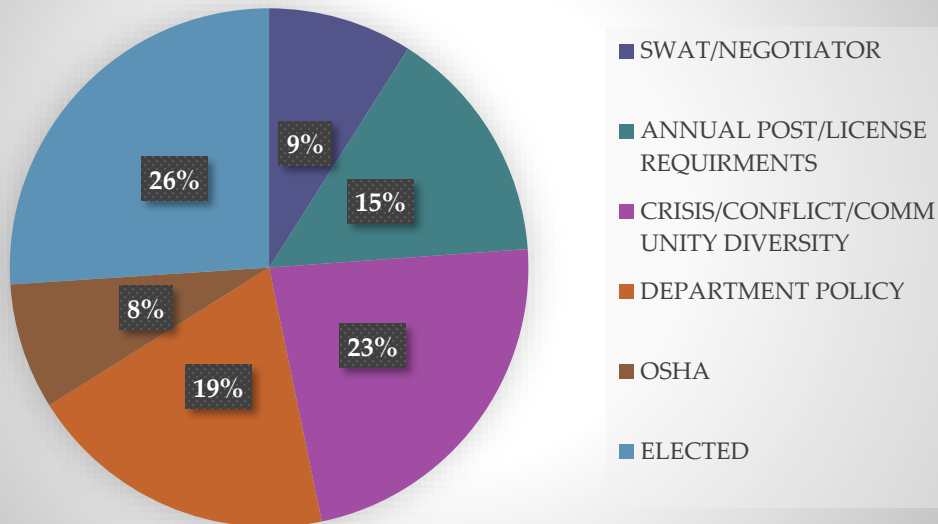
- **CRISIS/CONFLICT/COMMUNITY DIVERSITY TRAINING:** This training shall consist of at least 16 hours of continuing education credits certified by the Minnesota POST Board every three- year licensing cycle. Training topics consisted of: Employee Wellness, Suicide Prevention, Implicit Bias, Autism, De-Escalation, Mental Health and 72-Hour Crisis Holds.

- **DEPARTMENT POLICY REQUIREMENTS:** Training that is required by department policy or by Standing Order from the Chief of Police. This classification excludes annual POST/licensing requirements. Training topics consisted of, but not limited to: Emergency Medical Responder, Glock Handgun Training, other Handgun/Rifle Training, and LEXIPOL Daily Training Bulletins (DTB's). DTB's is a unique training format consisting of a scenario, analysis, conclusion, and questions relating to the Department Policy Manual.

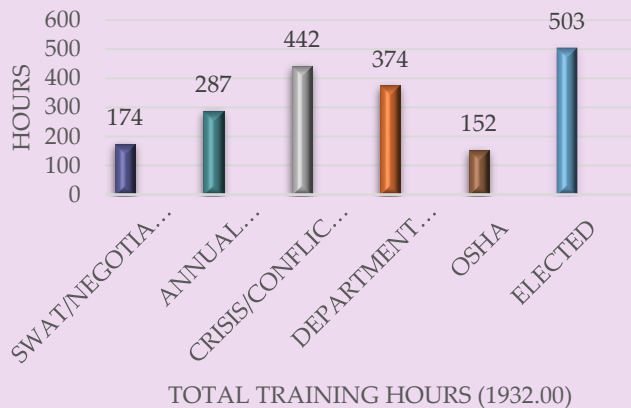
- **ANNUAL OSHA MANDATED TRAINING:** Occupational Safety and Health Administration (OSHA) mandated annual training to consist of: Hazardous Materials Awareness, Blood Borne Pathogens, Respiratory Protection, Personal Protective Equipment, Hearing Conservation, Portable Fire Extinguishers, AWAIR and Employee Right-to-Know.

- **ELECTED TRAINING:** Training that has been reviewed for content by the MN P.O.S.T. Board and/or the St. Anthony P.D. command staff to ensure our officers are receiving training that clearly falls in line with the learning objectives set forth by the department mission. This training consist of, but not limited to: Specialized Training/Assignment, Professional Development, and Supervisory/Command Staff Enhancement.

2019 TRAINING PERCENTAGE



2019 TRAINING HOURS



2019 Training Accomplishments

- LEXIPOL Policy Daily Training Bulletins.
- League of Minnesota Insurance Trust-PATROL on-line training.
- 100% completed POST mandated annual training.
- GLOCK handgun training and implementation.
- 4 officers each receiving 40 hour CIT training.
- Employee Professional Development.
- Supervisor/Command Staff Enhancement.

The preceding graphs depict the amount of training hours that went into each training classification. Police department staff will work cooperatively to ensure the police department

is actively and continuously working towards the goals and objectives outlined in our strategic plan. This plan will continue to aid in focusing our resources, making data-driven decisions, and evaluating how we receive and channel feedback from all stakeholders. Furthermore, we will continue to identify and prioritize issues that may arise within the department and the community to aid in the professional development of our staff.

VIII. Police Reserve Summary

PREPARED BY SERGEANT JEREMY SROGA

The St. Anthony Police Reserve Program continues to be a diverse group of individuals within our agency that provide necessary and appreciated services to the Cities of St. Anthony and Lauderdale. The average shift of reserve officer can vary, but they could be seen supplementing police officer patrol duties with extra patrol of parks, businesses, neighborhoods, and schools. You may have been assisted by reserves that provide security and traffic safety at community events including, Villagefest, Lauderdale Day-in-the-Park, high school football games and the CP Holiday Train. For those of you that may have been involved in an emergency related event, a reserve may have aided with a caring hand. SAPD Police Officers also interact with reserves who act as role players during in-house training courses.



While providing over 1000 hours of volunteer time to our department, residents and visitors in 2019, much of their lives outside of SAPD are focused on other priorities that make them well-rounded and valued members of our agency and communities. Some other “hats” worn by members of our Reserve Program are the following:

- Mother who works in IT (Nicole Fabozzi)
- Marathon runner (Nicholas Hoffman)
- Father and faculty in Communications Studies at the University of MN (John Nordin)
- Silver Beaver Award Recipient, prestigious award bestowed on by the Boy Scouts of America to a volunteer for rendering outstanding service to Scout Youth (Steve Panning)
- Brooklyn Center Community Service Officer (Jackson Billman)
- Maple Grove Community Service Officer (Cole Neubauer)
- Bilingual (Turkish/English) finance professional (Muhammet Eyupoglu)

Two new additions to the SAPD Police Reserve Program in 2019 are Reserves Billman and Eyupoglu. They both recently received Hennepin County Reserve Officer Training Certification. During this training program, they participated in courses in Field Operations, Arrest and Control Tactics and Emergency Care. Congratulations to them!

Officer Tressa Sunde and Officer Brandon Hess provide leadership and administrative functions that are the backbone of our Police Reserve Program. Their efforts and dedication greatly contribute to the program's success. Thank you to them!



IX. East Metro SWAT Summary

PREPARED BY OFFICER ELLIOT ERDMAN

The Special Weapons and Tactics (SWAT) Team is a regional response team composed of highly trained deputies from the Ramsey County Sheriff's Office and officers from the St. Anthony Police Department, Roseville Police Department, Maplewood Police Department, Mounds View Police Department, Metro Transit Police Department, North St. Paul Police Department, University of Minnesota Police Department, and the White Bear Lake Police Department.



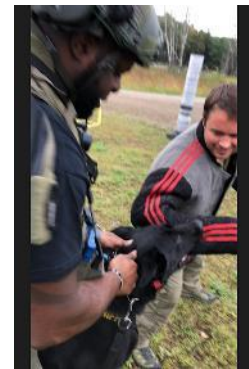
It was a productive year for the SWAT team in 2019. Under the Ramsey County Partnership, we have increased our regional capabilities, resources, and ability to provide high level service to the communities that we serve. As a stakeholder in this cohesive regional response team, we have forged new relationships, increased our first responder network's effectiveness, while simultaneously reducing costs and impact on individual agencies.



The SWAT Team is made up of officers that strive to be on the forefront of new training, equipment, and tactics. This diligence yields a highly professional team of individuals, with specialized skill sets, working collectively to resolve volatile situations, in the safest possible manner and with the highest regard for human life. SWAT Negotiators are a key component to this success.

The St. Anthony Police Department currently has two officers assigned to Ramsey County SWAT.

One as a Tactical Operator and one as a Crisis & Hostage Negotiator. These duties are in addition to the officer's primary work as Patrol Officers. Negotiators receive specialized training to resolve critical incidents, involving both suspects and persons in crisis. Negotiators and Tactical Operators work in collaboration to produce the safest possible resolution for all involved.





Operationally, Ramsey County SWAT served an integral role in apprehending multiple homicide and shooting suspects in 2019, without incident. In addition, our team member's dedication and commitment to high level training allowed us to employ new tactics for vehicle interdiction. This proved to be essential in immobilizing an uncooperative suspect's vehicle, which also contained an explosive device. The device was later rendered safe and the suspect was taken in to custody.

These operations are just some of the highlights of Ramsey County SWAT's continued commitment to excellence; providing adaptable custom-tailored resolutions to ever-changing complex problems, and keeping our communities safe.

X. Social Media

PREPARED BY OFFICER KIEL RUSHTON

Here we are, 2020! Typically, talk of the “20’s” leads one to reminisce about the days of the “roaring twenties”, a decade that gave birth to Mickey Mouse, jazz music, and dances like the Charleston. Now, 100 years later, we head into the new decade with the power of “portable instant information”. Nearly every single American carries a personal communication device on a daily basis, and we here at St. Anthony PD continue to innovate ways to reach these folks, each and every day.

The past year has been a breakthrough year for the police department, and the Community Engagement Team has dedicated hours upon hours of their time to promote a positive image for the entire city through the use of social media.



The St. Anthony Police Department was contacted by local NBC News Affiliate, KARE 11, regarding our community outreach and engagement through the use of Twitter. The station sent a reporter, and did an entire segment about how police officers from all over the state use Twitter to promote trust through transparency, by “tweeting” about their day. Tweets include everything from donut jokes to serious criminal apprehensions. As agencies everywhere in the world use Twitter, the “twittersphere” has become flooded with these types of posts. This story gave much needed legitimacy to the St. Anthony Police Department “brand”, a task that the Community Engagement Team has put so much effort into establishing through the use of social media, and has established St. Anthony PD as a local and regional leader in online community engagement.



Captain Spiess and Officer Rushton were invited to Minnesota’s “Toward Zero Deaths” conference, held in St. Cloud this past October, to present to conference attendees about St. Anthony PD’s success in promoting traffic and pedestrian safety through the use of social media. The presentation highlighted the successes experienced by the department, and how “heavy” use of social media has benefited not only the traffic/pedestrian safety efforts, but has found a way to engage stakeholders of various ages and demographics.

Facebook continues to be a powerhouse for engaging with a very diverse, active group of community stakeholders. With almost 2700 dedicated followers, monthly engagements and

post reach through Facebook continue to be right around the 10,000 mark (engagements and post reach includes end user engagements that vary from merely reading a post, to responding and interacting with comments, and sharing posted information among their own networks.)

Instagram has seen a 50% increase in followership and engagement over the past 12 months. New features on Instagram allow your officers to create “archives” of photos and short videos that can be kept forever, and accessed by the end user at any time. Instagram reaches a much younger, more focused crowd, as compared to Facebook or Twitter, however this youthful demographic is very important, as this age group is most vulnerable to things varying from traffic crashes to sex trafficking. The department as a whole uses Instagram and Facebook as legitimate investigatory tools, and has led to the apprehension of wanted fugitives, the recovery of missing persons, and bringing justice and closure to victims of serious criminal acts.



Snapchat is a word that didn’t exist a decade ago, but is a word that everyone should know. The very popular social media application continues to evolve, and they show no signs of slowing down. St. Anthony Police Department has grown the Snapchat account exponentially in the last year. The year 2019 started with a “Snap score” of just around 4000, and our account “@stanthonypolice” just eclipsed 25,000 in late December (users score a point for every “snap” or electronic message, sent or received by the user). Snapchat reaches the youngest crowd by far, with most of our interactions coming from students at St. Anthony Middle School and High School.

The St. Anthony Police Department’s reach is now worldwide, with engagements from all over the world, from four O’clock in the afternoon to four O’clock in the morning. The St. Anthony Police Department is ushering in the new decade as a leader in the social media realm. With the innovation that comes from the individual, unique skillsets and talents of each of the officers, we plan on maintaining our reputation as a trendsetter in the domain of social media community engagement. We will continue to dedicate not only our resources and talents, but our passion and heart to each and every engagement, because our communities deserve our very best.

XI. Community Engagement Summary

PREPARED BY SERGEANT MIKE HUDDLE

When summarizing the St. Anthony Police Department's community engagement efforts, it is important to understand that "community engagement" is not something that can simply and easily be captured in a statistical report. Nor can it be fully understood through the listing of activities or programs offered by an organization. It is so much more than that. It includes a philosophy that demands constant self-examination, feedback from community members, training, growth, and commitment from each member of the organization. It also involves some trial and error, taking risks, and a sincere interest in better serving all members of our community. The impact of these things are difficult to summarize and provide statistical data, in part, due to the fact that it comes down to relationships, and the benefit of some efforts may take time to be realized. With this in mind, the members of our department understand that each and every contact we have with the community, whether it be a traffic stop, call for service, informal conversation at a soccer game, or having a contact with our records/office staff, is a community engagement opportunity.

While each member of our organization carries the expectation of furthering mission and vision of the Police Department through delivering a high standard of service and building good will in the community, the department also maintains a team of Community Engagement Officers who pursue this as a specialty. Assignment to this team is an additional duty to their primary patrol duties. The Community Engagement Team (CET) is comprised of five sworn officers. Officer Tressa Sunde, Officer Jim South, Officer Kiel Rushton and Sgt. Mike Huddle have been with the team for several years. Officer Jon Schlingman joined the team in early 2019. Officer Schlingman brings important assets to the team, particularly his youth connections and school connections through years of teaching D.A.R.E. All officers have graduated from MN Bureau of Criminal Apprehension Crime Prevention Practitioners certification course. Officers on this team develop and coordinate programs offered by the department including education on personal safety, identity theft, workplace violence, senior safety and youth programs. They also make use of the department's official social media platforms (Facebook, Twitter, Instagram and Snapchat) to inform the public on crime trends, traffic issues, weather related events, and issues of concern to the community.

As a direct result of citizen input, the Patrol Division has made a priority of addressing street racing concerns along Hwy 280 in Lauderdale. Significant enforcement efforts have resulted in

numerous citations and arrest related to street racing. Officers have increased patrols and enforcement activity in this areas for the past few years. While we still encounter this, it has been substantially reduced as we have directed patrols to this issue. Directed enforcement of this kind is a result of citizen input and supports our traffic and pedestrian safety strategic goals.



The St. Anthony Police Department introduced some new programs 2019. We added a prescription medication disposal site in the police department lobby. Citizens may dispose of unwanted, unused, or expired household medicines for free in a secure medicine disposal drop box. This program is in addition to our offering the free Detera medication disposal bags which render prescription medication inert and safe for household disposal. Residents of St. Anthony and Lauderdale may also request a “pet rescue” decal to display on your front door or a window that could notify emergency responders of the presence of your pets inside your home so that they might be rescued in case of fire or other event requiring evacuation.

In the fall of 2019 we brought back our Citizens Academy. The one day event was held at St. Anthony City Hall and included presentations on department equipment and technology, SWAT, use of force, and a DWI lab which allowed participants to perform field sobriety tests to subjects at various levels of impairment, just as Police Officers do when enforcing DWI laws. Ten participants went through the academy and offered outstanding feedback on how we can improve the program. We are grateful to them for their input and look forward to an improved Citizens Academy in 2020.

As mentioned earlier, it is difficult to statistically quantify the efforts the department in the area of community engagement. However, the department prioritizes contribution to our goals of community partnership and inclusion. In 2019 we began tracking the amount of time each Officers logs that is dedicated to engagement in the community. The data does not reflect the nature of the activities specifically, but they include activities such as a quick game of one-one basketball with neighborhood kids, listening to a residents concern of a personal matter and offering resources, working with civic groups, and even offering support to persons involved in altercations after de-escalating a tense incident. This illustrates the belief in our approach that each and every contact is a community engagement opportunity. Officers logged 18,052.

The St. Anthony Police Department recognized Officer Jim South with the Department Commendation award for his sustained contribution to community relations efforts focusing on youth programs. Specifically, his development and coordination of the annual Cops vs. Kids Basketball event and the annual Summer Survival School. 2019 marked the tenth year of the Cops vs. Kids basketball games. We are proud of Officer South for his work with both of these programs.

Our student community has been gracious in inviting us to their Community Conversations on Race, hosted by St. Anthony High School student group Dare2BeReal. Many of our Officers, including the Police Chief and Captain, have participated in several of these meetings. We are grateful to be included and look forward to being involved in the future.

This summary is not a complete description of the scope of community engagement carried out by the Police Department through 2019. Most often it is accomplished by our Officers during their tours on patrol. They are routinely Officer initiated contacts. The following section is a sampling of activities that our Officers took part in through 2019.

January: Officer Moore, Officer Johnson, Officer Gerbino, and Lt. Diegnau attended a Martin Luther King, Jr. event hosted by Nativity Church and assisted with traffic control and safety for the event.

February: Chief Mangseth read to 2nd grade students as a guest reader at Wilshire Park Elementary School.



March: Once again, Officers participated in the COPS vs Kids Basketball Event on 03/05/19. There are some officers that need to work on dribbling, scoring and others skills, but those officers will remain unnamed.

Officer Sunde and Sgt. Huddle contributed to the Century College Law Enforcement student mentoring program through the spring semester of 2019.

April: Chief Mangseth and Captain Spiess participated in Students in Government 2019. St. Anthony High School

11th and 12th graders were provided the opportunity to discover potential government careers, become acquainted with department staff and city council members, strengthen college resumes and applications, and learn the day to day operations of city departments.

May: Officer Sunde participated as a panel guest for the Girl Scout event “Women of Our Lives” where she answered questions from audience members regarding women in non-traditional career roles.

June: While on patrol on the last day of school, Officer Mosby stopped at a bus stop and met with parents gathered there who were grilling and waiting for their students to arrive. Officer Mosby posed for photos with a few adults wearing inflatable animal costumes.



July: While on patrol in Lauderdale, Office Rushton stopped for a quick game of 4 on 4 basketball with neighborhood kids at Lauderdale Community Park. It was determined Officer Rushton needs more practice.

Captain Spiess, Lt. Diegnau, Officer Johnson and CSO Villanueva attended Lauderdale Day in the Park, spending time visiting with residents.

August: The Police Department joined with Lauderdale staff members, Mayor and City Council to attend neighborhood block parties all over the City. A tradition we look forward to every year.



September: It was back-to-school time... Squads attended Elmwood Church’s “Back to School Block Party” where Officers handed out sticker badges and bracelets to the kids and gave tours of the squad cars.

St. Anthony PD hosted the return of our Citizens Academy. Activities included presentations on SWAT, use of force, DWI enforcement, as well as K-9 and Taser demonstrations.



October: St. Anthony Officers “haunted” the Lauderdale Halloween Party at City Hall. They dressed up as Police Officers... again.

Chief Mangseth and Captain Spiess were invited by members of Nativity Church to Tuesday Morning Conversations on Books related to faith. The book of topic is, America’s Original Sin: Racism, White Privilege and the Bridge to a New America, by Jim Wallis. They discussed one of the chapters that is entitled "From Warriors to Guardians" and what the St. Anthony PD philosophy is on policing in our community.



November: Officer Milbrandt, a U.S. Army veteran, had the honor and privilege of observing Scout Troop #153 as they retired a handful of American Flags that are no longer serviceable, including one flown at SAFD. The ceremony was held at Central Park and followed by hot apple cider.

Chief Mangseth, Captain Spiess and Sgt. Huddle were again invited to, and participated in, Community Conversations on Race hosted by student leader group Dare2BeReal at St. Anthony High School.

December: Several St. Anthony PD Officers attended and assisted with traffic control at the 2019 Canadian Pacific Holiday Train Event near the intersection of 37th and Stinson. Squads visited with residents who were there to enjoy the festivities and assisted with minor pedestrian safety issues as they arose. Community Engagement Officers streamed the event live on Facebook and Twitter and also posted pictures of the event on the social media sites.



Finally, we realize that we could not achieve a high level of success without the contributions, support, and partnerships extended to us by the City Council, neighborhood organizations, local business community, civic groups, and the citizens who live, learn, work and play in Lauderdale. The Police Department is grateful to those who have offered feedback. We look forward to deepening and extending community partnerships into the future.

XII. Body Worn Camera Program (BWC)

PREPARED BY CAPTAIN JEFF SPIESS

The year 2019 marked the first full calendar year of full implementation of the St. Anthony Police Department's Body Worn Camera (BWC) program, in which a policy had been established, all personnel trained in the use of a BWC, and the infrastructure was in place to properly store the camera data. The program began in 2017 following the award of a federal grant through the United States Department of Justice (DOJ), which partially funded the program. The use of the BWCs have been embraced by all of the officers and their use has been very successful for the department.



A common misconception with any BWC program is that it is as simple as issuing cameras to police officers in the field and having them record their daily interactions with the public. While it sounds simple in theory, there is a significant amount of background work that must be accomplished prior to this happening. One of the first steps the St. Anthony Police Department and City Officials took was finding a way to fund a program of this size, which for many small agencies, can be very difficult. We collaborated with a neighboring agency, the Roseville Police Department, on economies of scale and applied for a grant through the DOJ to fund half of the project. Upon being awarded the grant, the department collaborated with DOJ officials in policy development and reported quarterly on our product selection process and other reporting requirements as outlined in the grant. The St. Anthony Police Department was one of the first grant recipients in the nation to have our policy reviewed and accepted.

The police department also sought community input during the policy development phase, along with seeking perspectives from various stakeholders both inside and outside of St. Anthony. Some of these included domestic abuse advocacy groups, mental health advocacy groups, city and county attorneys, and the St. Anthony-New Brighton School District. The department also formed the Tri-City Workgroup, made up of appointed residents and city council liaisons, who convened to review current police policies and protocols, best practices and trends, and policy development, in order to present recommendations to the Chief of Police for the drafting of a BWC policy.

Ultimately, the police department selected Panasonic Arbitrator as the BWC vendor and integrated the BWC hardware and software into the current Panasonic squad car camera system. Later, Panasonic was also selected for the in-house camera system, which integrated well with the BWC and squad car cameras. In the end, we succeeded in the creation of a system that would capture video and audio of police interactions from the beginning of an event in the field, to the inside of the squad car, and back at the police department, which would be stored and classified under one continuous system utilizing multiple cameras.

Finally, it was imperative that we ensured that once the BWCs were issued, that they were used according to department policy and Minnesota State Statute. To this end, we implemented a monthly internal auditing process in which supervisors randomly review videos of officers to confirm that there was a BWC video present for a specific call for service, that the officers' actions were in line with department policy, and that the video was classified properly for retention purposes. The supervisor would also make note of exemplary officer conduct and video that could be used for training purposes. In 2019, a total of 482 videos were viewed, with 99 percent of those meeting the criteria set forth in policy.

The St. Anthony Police Department is committed to being transparent in our dealings with the public and building trust with the community. We are also committed to the strategic goal of the City of St. Anthony Village to implement new technology and to review police officer body cameras. The implementation of the BWC program and the compliance rate among all of our officers speaks volumes as to the level of commitment and the diligence by which we approach it. While change can be difficult, especially when it involves relatively new technology to the policing industry as a whole, we are excited to be on the leading edge of this technology and to be utilizing it toward the mission of this department.



XIV. “In the Mailbox”

I wanted to personally thank you for helping the event be a great success and bringing your cool police car for the kids (and adults) to see up close. Thanks for showing up and for all the great work you do in our community

Thank you for putting on that uniform every day, thank you for risking your lives to ensure security, and thank you for doing all of this, even when others are ungrateful.

I wanted to say thank you for sticking with your gut feeling and helping me with the welfare check.... We need more caring people in the world like yourself.

...I love the collaborative initiative you're spearheading and the culture you've been creating. It's the little things that make this a great place to live and you're doing an incredible job.

Three squad cars showed up and our wonderful police force had a calming and joke filled conversation with the young man. After everyone was calm and laughing....they all went on their way. I feel the need to appreciate the local authorities for having such a great attitude and handling this in such a positive way.

I would like to thank the St. Anthony Police and Fire for their quick and efficient response to a fire at our family business last night.



Thank you for your service to our community and keeping us safe. Bless you!



XIII. 2019 Accomplishments

- 2019 Strategic Plan (based on the plan completed in the last quarter of 2018): work through the department strategic plan. Added as an action step on the city and department goal pyramid.
- Completed cover to cover review, overhaul and implementation of the department policy/procedure manual.
- Implemented training and employee development related to the department policy/procedure manual. Issue daily training bulletins that will expand officer knowledge and awareness. Focus was on emergency vehicle operation and met POST mandated training.
- Adopted and implemented Minnesota POST Board approved model policy for investigating sexual assault cases. Model policy released by POST January 24th, 2019.
- Partnered with the Ramsey County Attorney's Office and Ramsey County LE Agencies to develop robust protocol and create officer training for investigating sexual assault cases.
- Reviewed and continued to explore training that emphasizes officer skill development in areas associated to mental health concerns, de-escalation strategies and community relations as mandated by the MN POST Board. Two officers completed 40 hour Crises Intervention Team training (CIT) 2019. Agency now has six officer's certified, along with one certified as a train-the-trainer.
- All officers completed League of MN Cities, MN POST Board approved, "Patrol Online" training for officers in areas of Mental Health, Crises Communication, Implicit Bias, Autism Spectrum Disorder, Emotional Wellness for Law Enforcement, Preventing In Custody Suicide, Use of Force, Ethics, and Hazardous Materials Awareness (not an all-inclusive list).
- Continued to review, implement and potentially expand community engagement initiatives.
- Continued to focus on data driven strategies that focus on identified technical assistance priorities contained within the department strategic plan, specifically in areas of traffic safety, accident reduction and driver diversion.
- Hired, equipped and trained a new police officer.
- Hired, equipped and trained a new Community Service Officer (CSO).
- Continue professional development of first line supervisors, as well as Lieutenant, Captain and Chief.

XIII. 2019 Accomplishments (Continued)

- Reviewed and implemented department training utilizing Integrating Communications, Assessment and Tactics (I.C.A.T.) into officer development and training. Focus on training platforms related to Use of Force, Emergency Medical Responder (EMR), Firearms and responding to persons in crises (Crises Intervention Team Training CIT).
- Transitioned the department to a new department issued duty side arm. Improved training, officer safety, liability concerns and budgetary concerns were driving factors that were considered.
- Focused on engagement opportunities for youth, seniors and families. Senior safety classes, financial scams, youth safety camp, citizen academy. See community engagement section.
- Participated in multiple community engagements efforts and partnered with various community based providers to provide training and awareness in such areas as gun safety, child safety, senior safety and traffic safety.
- Re-tooled and implemented the SAPD Citizen's Academy (September 2019).
- Completed upgrade to the police department facility audio and video system to make it compatible with squad car audio/video HD platform and officer BWC technology.
- Maintained police department membership with city wide involvement in the Government Alliance on Race and Equity.
- Met expanding training needs of office staff. Data practices. Completed advanced permit to purchase firearm's background investigation and confirmations (Police Chief, Records Manager, Records Clerk).
- Created an interface that allows the automated transfer of digital media to the Hennepin County Attorney Office.
- Implemented online portal for public data requests and report information.
- Implemented automated requests for house checks, lost/found animals and lost/found bicycles.
- Enhanced content and substance contained in police news articles. Continued quarterly Chief Updates.

XIII. 2019 Accomplishments (Continued)

- In partnership with Northeast Youth and Family Services (NYFS) and our partner Ramsey County Law Enforcement Agencies, NYFS hired a community case worker to perform follow up services on selected police calls for service related to connecting referred households/individuals with basic services with regard to mental health or any other basic family need. This initiative has served as a considerable action step toward meeting the city and police departments' goals of participating in public safety joint mental health initiatives as referenced on the city's strategic pyramid.
- The Police Department and the St. Anthony City Attorney have partnered with Diversion Solutions, a Driver Diversion Program (DDP), to provide assistance to those with a suspended or revoked driver's license work toward reinstating a valid license.
- The Police Department partnered with a program called LIGHTS ON, a program of Microgrants. LIGHTS ON is a nonprofit community based program that enables police officers to give repair vouchers instead of tickets for defective vehicle lights. The driver can take the voucher to any of the participating auto repair shop for free bulb replacement. The cost is completely free to the driver.
- Partnered with Cornerstone, a non-profit organization, that will financially assist victims of targeted crimes.
- The Police Department received a grant and had a Medicine Drop Box installed in the lobby of the PD. Disposing of medicine safely helps prevent crime, drug abuse or accidental poisoning.

XIV. 2020 Work Plan

- Continue BWC internal auditing process. Prepare for independent audit.
- Work through and determine process for evaluating and auditing the BWC program. Emphasis on meeting the independent audit of our BWC data requirement set forth in MN State Statute 13.825, Subd. 9. Audit due by November 2020.
- Work with the Ramsey County Attorney's Office and LE Partners on creating, and implementing officer training based on protocols for investigating sexual assault cases as set forth by the MN POST Board.
- Continue training and employee development related to the department policy/procedure manual. Issue daily training bulletins that will expand officer knowledge and awareness pertaining to policy, applicable State/Federal and changes as a result of case law rulings.
- Continue to send personnel through a MN POST Board approved 40 hour Crisis Intervention Team Training (CIT) program. Long term goal to have all officers complete the 40 hour certified training.
- Continue to review and explore training that emphasizes officer skill development in areas associated to mental health concerns, de-escalation strategies and community relations.
- Continue to review and implement department training utilizing Integrating Communications, Assessment and Tactics (I.C.A.T.) into officer development and training. Focus on training platforms related to Use of Force, Emergency Medical Responder (EMR), Firearms and responding to persons in crisis.
- Add Officer Wellness component to the department strategic plan goals and objectives.
- Continue professional development of first line supervisors, as well as Office Manager, Lieutenant, Captain & Chief.
- All officers will complete League of MN Cities, MN POST Board approved, "Patrol Online" training for officers.
- Continue to review, implement and potentially expand community engagement initiatives.
- Continue to focus on data driven strategies that focus on identified technical assistance priorities contained within the department strategic plan.
- Create an interface that allows the automated transfer of digital media to the Ramsey County Attorney Office and city attorneys.
- Evaluate methods for implementing online reporting for selected offenses.
- Maintain police department membership with city wide involvement in the Government Alliance on Race and Equity.
- Review employee evaluation content and process.

XV. 2020 Work Plan (Continued)

- Change from Summary Reporting and implement National Information Based Reporting System (NIBRS) Crime Report as required by the Federal Bureau of Investigation (FBI). Police Administration (PA).
- Meet expanding training needs of office staff for proper coding and reporting for the new NIBERS Crime Reporting System (PA).
- Work to identify gaps and implement changes to arrest/court records to reduce the suspension of records kept off of criminal histories due to various data errors (PA).
- Due to Minneapolis discontinuing the Automated Pawn System (APS), implement and train all personnel on the use of Business Watch International (BWI). BWI is a national database of pawn records and offers various search methods (PA).
- Implement the use of ProTechDNA which has partnered with BWI. ProTechDNA is a free service, and APP, to residents to mark their property (PA).