



City of Lauderdale
1891 Walnut Street
Lauderdale, MN 55113

Police Department

ANNUAL REPORT

This is a summary of the activities and development of the St. Anthony Police Department over the past year. This report includes an executive summary, patrol review, investigative review, crime prevention efforts, crime statistics, and a variety of other police department details and actions.

2013





Police Department

ANNUAL REPORT

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I. Message from the Chief



Honorable Mayor, Council, City Administrator, and Citizens of Lauderdale:

This year I had an opportunity to attend a flag raising event which was well attended by many military veterans. As we sang the National Anthem, I watched as some of those in attendance got teary eyed and it made me think about their sacrifice and what it means to be a "good citizen."

The officers of our department do not work in a vacuum, as a matter of fact, it is the exact opposite. We need our citizens to be engaged and active in a mutual collaboration with the police to have an effect on crime. It is imperative that we secure the willing cooperation of our good citizens, and that we create an atmosphere of mutual respect and trust. We need our citizens to feel connected with the police and we need to foster these relationships so being a "good citizen" has value and meaning. Understanding how this relationship effects crime is key. I believe our officers understand how utterly dependent we are on our good citizens and display this understanding in all of our day to day interactions.

Working together with the police, good citizens can have a profound effect on crime and it is my pleasure to lead an organization that truly understands this important relationship.

It is with great honor and respect that I present the 2013 annual report to the good citizens of Lauderdale

Respectfully,

John Ohl

Chief of Police



II. Crime Statistics

LAUDERALE - PART I AND PART II CRIMES

Part 1 Crimes								
	Murder	Rape	Robbery	Agg Assault	Burglary	Theft	MV Theft	Arson
2013	0	0	1	1	9	24	6	0
2012	0	2	2	2	5	34	6	2
+/-	0	-2	-1	-1	+4	-10	0	-2

Part 2 Crimes							
	Misd. Assaults	Property Damage	Forgery	DOC	Liquor	Weapons	Drugs
2013	4	5	1	2	0	0	12
2012	5	12	0	9	2	0	7
+/-	-1	-7	+1	-7	-2	0	+5

Part I and II Crimes over the past five years

2009	Part I	70	Total	181	Overall Clearances	62%
	Part II	111				
2010	Part I	41	Total	117	Overall Clearances	64%
	Part II	76				
2011	Part I	46	Total	109	Overall Clearances	52%
	Part II	63				
2012	Part I	53	Total	113	Overall Clearances	51%
	Part II	60				
2013	Part I	41	Total	95	Overall Clearances	65%
	Part II	54				

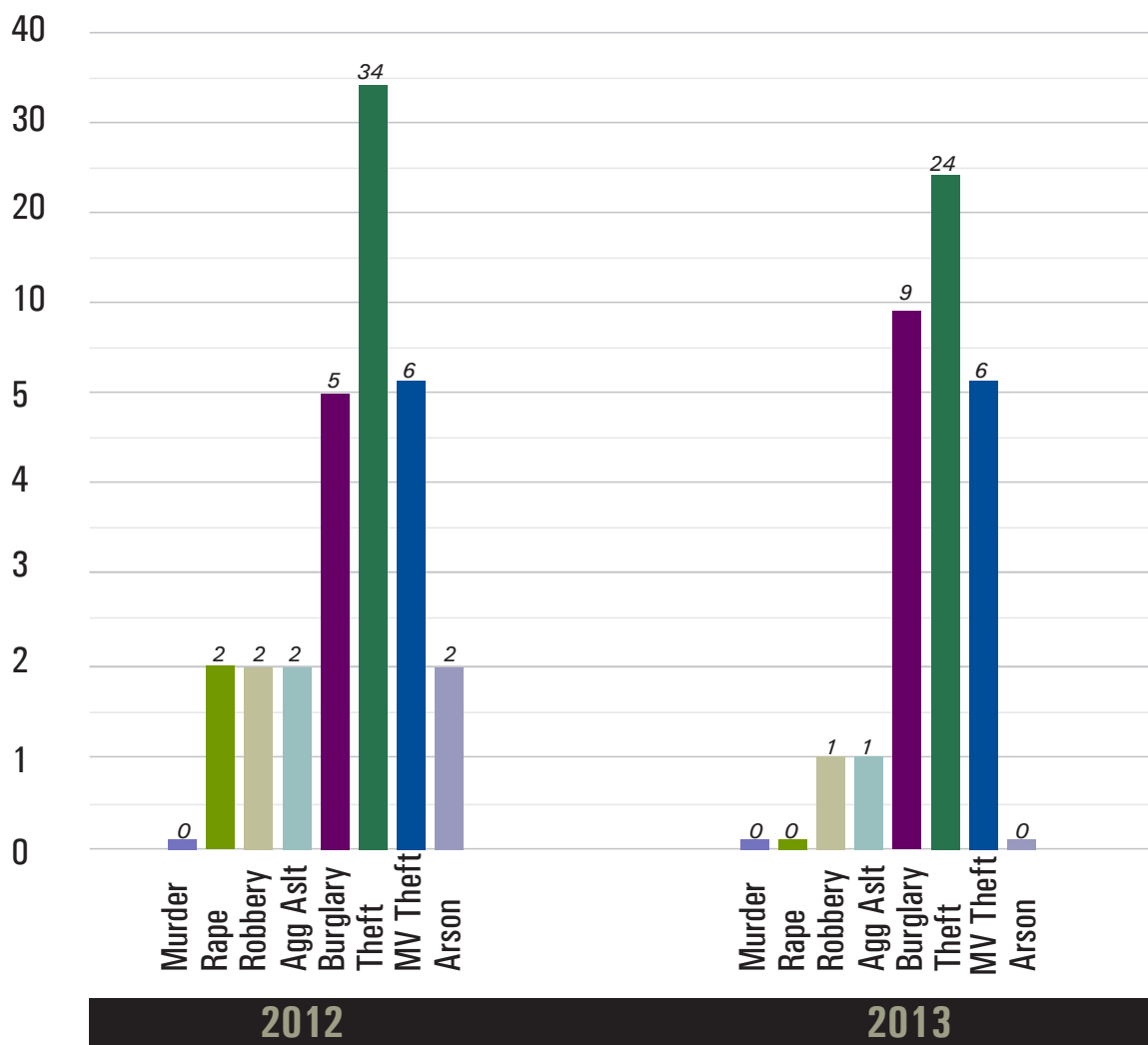
Average Part I and Part II clearance rates for Hennepin County in 2012 was 41%

Average Part I and Part II clearance rates for Ramsey County in 2012 was 37%

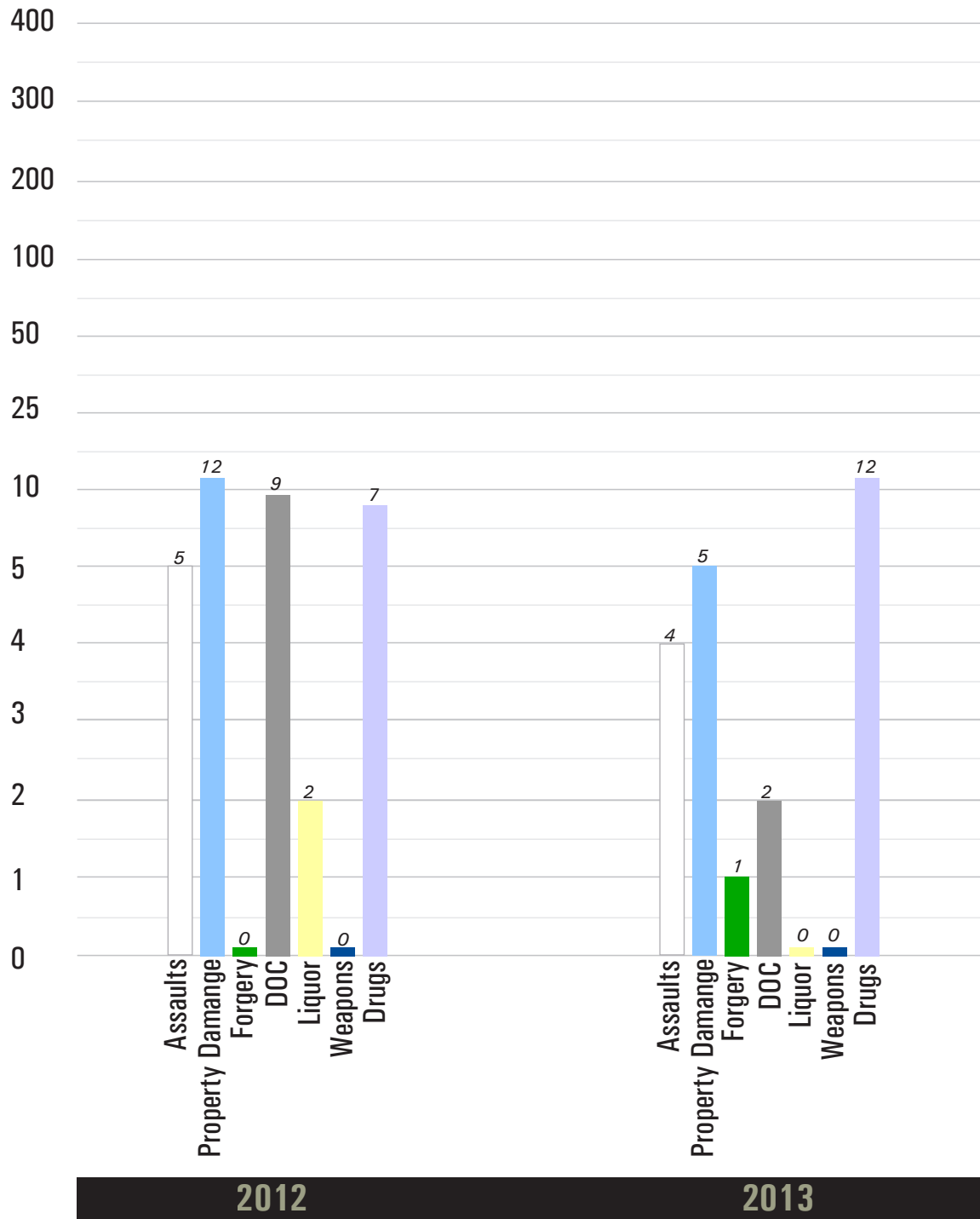
Part I Crimes decreased by 12 in 2013

Part II Crimes decreased by 6 in 2013

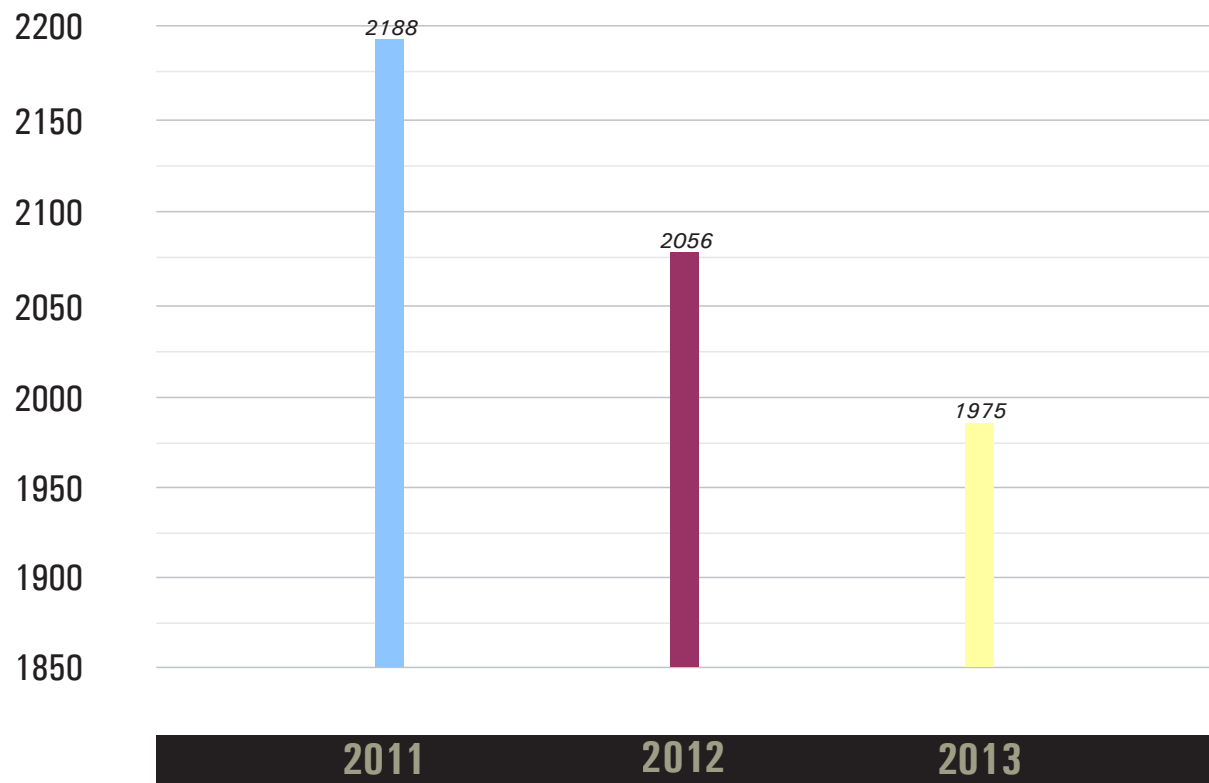
Lauderdale - Part I Crimes



Lauderdale - Part II Crimes



Other calls/incidents of interest in 2013



Total Calls for Police Service - 1,975

Domestics	16
Disturbance Calls	24
Suspicious Person/Vehicle	91
Medical	109
Juvenile Runaway	4
Juvenile Tobacco Use	1
Juvenile Curfew Violations	0
Underage Drinking Arrest	3
Disorderly Conduct	6
DWI	21
False Alarms	17
Alarms – No Report	6
Sale of Tobacco to Juvenile	1
Permits to Purchase Handgun	10



III. Patrol Review

Prepared by Sergeant Jeff Spiess

Gatekeepers of a positive and professional image. Promoters of trust, relationship-building, community, cooperation, and respect. This easily describes the patrol officers of the St. Anthony Police Department. They are the most visible arm of government and have the most impact toward furthering the mission and vision of the department.

The patrol officer is responsible for enforcing all laws, from parking tickets to felonies, and knowing how and when to use discretion to effect the best outcome. They work to deter crime by being present and visible, but also utilize their skills to conduct preliminary investigations when a crime does occur. The patrol officer is also present in the community to gauge the wants and needs of the citizens and to respond accordingly within the guidelines of state statute, city ordinance, and department policy. It is this involvement that is absolutely necessary to bring about a strong and enjoyable community, and is something for which each patrol officer strives.



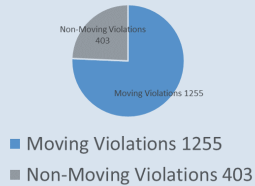
An important component of the patrol division is the Community Service Officer (CSO). The CSO is a non-sworn member of the department, but is visible in the community to assist in duties that do not necessarily require the involvement of a sworn police officer. Some of duties of the CSO include parking enforcement, animal control, traffic control, equipment repair and maintenance, and the same community partnerships as is necessary and desired by the patrol officers.



In 2013, the St. Anthony Police Department has strived for and accomplished 24 hour patrol supervision. In order to accomplish this goal, the department promoted an officer to the position of Sergeant, which provided for a supervisor assigned to each of the four patrol shifts. For circumstances when a supervisor is off the schedule, the most senior patrol officer now serves as the Officer in Charge (OIC). Each officer with the potential to serve as the OIC has accepted the opportunity and completed training to better prepare them for this position of leadership.

Active enforcement of the traffic laws are essential to suppressing and deterring crime, reducing traffic crashes and maintaining safe roadways. In 2013, the St. Anthony Patrol Division was committed to these goals and their dedication is evident by the following patrol statistics.

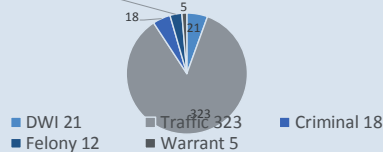
Total Citations Issued: 1501



Total Citations Issued: 1501

- 1255 were for moving violations
- 246 were for non-moving violations

12-2013 Total Arrests: 379



Total Arrests: 379

- 21 were for Driving While Intoxicated (DWI)
- 323 were for traffic related offenses
- 18 were for criminal offenses
- 12 were for Felony level crimes
- 5 were for outstanding warrants



Though numbers are easily used to evaluate performance, the difficult to measure activities of the patrol officers should not go unnoticed. One of the most important things an officer can give to the community is time and determination. Some of the most impactful aspects of effective patrol comes from spending the extra time to make a difference in the community and solving problems at their root. This can be anything from a problem intersection, a roadway that needs more police presence, or working with a community group to address a neighborhood nuisance. These are all functions of the patrol officer and one that is engrained in the culture of the department. Dedicated enforcement action, education, and a culture of community-oriented policing at the patrol level is what furthers the goal toward maintaining our safe and enjoyable community.



IV. Investigation Review

Prepared by Captain Cotroneo



Det. Tim Briski

The term “Solvability Factors” is defined as any factors affecting the probability of successfully concluding a case. Examples of such factors are as follows:

- Is there a witness to the crime?
- Is suspect named?
- Is there a description of the suspect?
- Can a suspect be located?
- Can a vehicle be identified?
- Is stolen property traceable?
- Is physical evidence present?
- Is there a distinguishable modus operandi?

Solvability Factors. What are they and how are they used by the police department to help determine which cases are worked, and most, eventually brought to a successful conclusion. A successful conclusion is when a case is cleared by an arrest, exceptionally (it can be determined that more than one crime may have been committed by one or more individuals, but the suspect is deceased or is only charged with one crime) or unfounded.

These factors are primarily used in “property crimes” (i.e., Theft, Burglary etc.). All “crimes against persons” have an investigator assigned and all leads are followed up on until an arrest is made, or there’s a dead end in the leads. Of course, any case can and will be re-opened at a later time, if new information is received.

The investigative unit reviews all reports of crimes taken by the Patrol Division of the Department. The unit then looks for solvability factors, to help determine how far each case is taken (primarily based on these factors). This is done out of necessity, as the unit consists of one FT Investigator, Tim Briski, and a rotating investigator position, held by a patrol officer. The patrol staff has the ability to rotate into this position for a 3 month period, as a career enhancement position. This position also provides the opportunity for the patrol staff to better understand what is needed to bring a case to a successful conclusion.

Listed below are the total number of Criminal Investigations in the City of Lauderdale, for the year 2013, and what percentage of them were cleared.

Total Criminal Cases:	95
Total Cases Cleared	62
Total Cases Cleared by Arrest	52
Total Cases Cleared by Other	10
CLEARANCE RATE:	65%

V. Police Education Summary

Prepared by Lieutenant Scholl



Training in 2013 was much like other years; however, we did conduct some of our education via on-line classes. Several legal updates and court proceeding classes were done using the World Wide Web. Received training came from some of the best at the County Attorney's Office, Bureau of Criminal Apprehension, and Chiefs of Police Association. Our OSHA certifications, covering hazardous materials and blood borne pathogens, were done on-line. Internet training saved on time, travel, and in turn saved on expense. This type of training is valuable and is here to stay.

I got into this business three decades ago. Way back when we tested our impaired drivers on a breath test instrument called the Breathalyzer. Some of our current department officers were not even born yet. There were few certified operators around. In 1984, the state moved to the Intoxilyzer 5000 Breath Test Instrument. Over the years the majority of our department became operators. This took time. In 2011 the state moved to the DMT-G "Datamaster" with fuel cell option. These moves caused a lot of educational demands. In 2013 we finished up our certifications with three patrol officers. They can now process a DWI from the arrest, through booking. These certifications are very beneficial. They free up other certified operators, keep officers on the street, and out of court.

In this complex world, we work to influence people and co-workers in positive ways to achieve goals and objectives. We practice moving people in positive directions and, making even small changes in how we work with others, can produce surprisingly large results.

2013 was a year of achieving better communication and leadership skills. No one becomes a law enforcement officer without leadership skills. We improve on these skills any chance we get.

This department kept current and improved on its knowledge of search and seizure, EMS, legal updates, use-of-force, stress influences, risk management, death investigations, and leadership.

Your Officers make good decisions. We focused on the on-going challenges and decisions faced in building great teams and preparing for changes ahead. It is a testament to how well our team performs



VI. Police Reserve Summary

Prepared by Officer Tressa Sunde



What is a Police Reserve Officer? My definition of a Police Reserve Officer is a civilian who has a calling to give of themselves for the benefit of others. Someone who is willing to volunteer their time, sometimes hundreds of hours, to help the communities in which they live and work. Someone who is willing to spend hours in a squad car, day and night assisting sworn officers with activities such as; handling parking complaints, animal complaints, patrolling the neighborhoods and businesses, parks and schools. Someone who is willing to help with stranded motorists and transport prisoners so the sworn officers can remain in the cities they are assigned to serve and protect. Reserve Police Officers are a selfless group of people who are willing to do things others are not willing to do. For that very reason, I commend all who do this 'job.'

It has been 5 full years since I took over as the Reserve Coordinator and I love it as much now as I did the first day I started! Maybe it is because I started my own career with St. Anthony as a Reserve Officer and I feel a very personal attachment to the program.

This year was like others in many ways, with turnover always being at the top of the list. This year we had three of our Reserves resign because they were hired as sworn police officers!! That makes me so happy! All have said their experiences with St. Anthony was a leading factor in the hiring process. That makes me very proud! Ryan Googins was hired by Dakota County as a Deputy, Tyler Wakasugi was hired by New Brighton Department of Public Safety and Jesse Zajac was hired by Metro Transit Police. All three gave hundreds of hours to the Reserve program and quite honestly will be missed tremendously. It was especially hard to lose Jesse Zajac as he had been a Reserve for almost 13 years!! The departments who hired them are very fortunate. Congratulations to them all.

This year we hired four new Reserve Officers and, as I have said before, this is no easy task! Finding the right fit for our 'family' of officers can be very time consuming and frustrating at times. But once again, we succeeded. In August we hired Anja Eichinger, Nick Hoffman, Patrick O'Keefe and Anthony Brama. The hiring came as a result of losing Ryan Googins and Carolyn Quick. Carolyn leaves behind a legacy...she single-handedly (at times it seemed) put in the majority of hours for several years. Carolyn resigned after almost 13 years with the St. Anthony Reserve Program. She will be greatly missed!



We had four officers graduate from the Hennepin County Reserve School. Jody Steffen and John Nordin graduated in May and Anja Eichinger and Nick Hoffman graduated in November. All said it was a great experience and were very thankful for the opportunity to attend. They represented us well.

In November, we lost Anthony Brama as his school and sports schedules became too busy to allow for him to volunteer the time he wanted to. In December, we lost Tyler Wakasugi, Jesse Zajac and Jesse Sweeney. Tyler and Jesse as mentioned above were hired as sworn officers and Jesse Sweeney resigned after the birth of his first baby and the impending birth of his second. We wish him luck and much sleep!

This year was an incredible year for hours. More hours were volunteered this year than any other year! The total number of hours this year was 3635, that is over 2100 hours more than last year. Truly amazing!

This years' Reserve Officer of the year is Dane Lazenberry who put in an incredible 694 hours alone!

This year the Reserve Officers volunteered 156 hours just for Village Fest and another 244 during the State Fair.

This year we also were able to buy some much needed new equipment for our Reserves to help them do an even better job.

I cannot say enough good things about the Reserve Program and am proud beyond belief and am excited for what 2014 has in store for us!!



VII. East Metro SWAT/WMD Summary

Prepared by Officer Mike Huddle

St. Anthony PD maintained our long membership with East Metro SWAT in 2013. The participation of four St. Anthony police officers in various roles with the team contributes to the stability of the organization. In addition to St. Anthony PD, East Metro SWAT is currently comprised of three other agencies: North St. Paul PD, Roseville PD, and the University of Minnesota PD. The team is governed by a board of Chiefs of Police from each of these agencies.



Each team member logged approximately 160 hours of training throughout 2013. This training included a week at Camp Ripley in which the team focuses on all aspects of tactical work, including command post functions, communications, planning, hostage negotiations, and tactical operations. In 2013, we received two robots designed and manufactured by Minnesota based Recon Robotics. These robots were purchased using grant funds awarded in 2012. The portable robots allow the team to conduct searches of buildings or open areas without exposing Officers to direct threats. We also maintain an armored vehicle, which was purchased four years ago with federal grant funds. This vehicle has the ability to protect occupants from gunfire, which will allow Officers to conduct rescues and directly confront armed threats. This vehicle is available as a resource to other jurisdictions, and we have conducted training in 2013 with tactical units from other agencies to share such resources.



East Metro SWAT was involved in a large scale, multi-agency active shooter training event conducted on the University of Minnesota Campus during the summer of 2013. This training event evaluated the response effectiveness of several law enforcement, EMS, and fire department elements to respond to an active shooter incident.

Operationally, 2013 followed a trend from the previous year of relatively low activity for the team. Few high risk warrants and barricaded subject incidents occurred in any of our jurisdictions.

St. Anthony PD also assigns one Officer to the Hennepin County WMD Tactical Team. This Officer has been with the WMD Team since the team was formed in 2004. This team is under the authority of the Hennepin County Sheriff's Office and is comprised of tactical officers from several police departments throughout Hennepin County, the Minnesota State Patrol, MSP Airport PD, and the Ramsey County Sheriff's Office. Our SAPD Officer is one of



four team leaders on the WMD Tactical Team. The WMD team is equipped and trained to respond to incidents involving WMD or hazardous material substances. We work and train closely with support from the MN National Guard 55th Civil Support Team. The WMD Team has very few operational assignments, most of which have been in support of the US Secret Service for dignitary protection details.

Approximately 100 hours of training were completed with this team in 2013. This training included one week Advanced WMD Tactical Operations course that was delivered by instructors from Louisiana State University. This training took place in various parts of the metro area, including Target Field and a Metro Transit facility. Training focused on preventing, responding to and mitigating a WMD threat to our communities.



The Sheriff's Office purchased their own armored vehicle with grant funds in 2013. This vehicle is also available at no cost to other agencies. The armored vehicle, called a BEAR, is manufactured by the same company as the vehicle maintained by East Metro SWAT, but differs in a number of areas. The BEAR is twice as large as the one East Metro SWAT has, and has support systems on board to meet the needs of the WMD Team mission. This vehicle will offer law enforcement and members of the public greater protection from violent threats, as we may confront these incidents more quickly, directly and safely.

Equipment and training costs are covered by the county or available state and federal grants. The equipment and team resources are available to participating communities at no cost.

As with other resource sharing ventures the Police Department takes part in, membership in both East Metro SWAT and the WMD Team allows our communities to have immediate access to greater networks and resources at reduced cost.



VIII. Crime Prevention Summary

Prepared by Sergeant Jon Mangseth

On behalf of the St. Anthony Police Department I would like to present this annual report to the city council and residents of the City of Lauderdale for the year 2013.

All too often, our Officers are called upon to assist people after they have been a victim of a crime or a tragedy has occurred. Many of our contacts involve arresting offenders and assisting people as they cope with loss of family members, loved ones or deal with the loss of property.

The St. Anthony Police Department ascribes to a four pronged approach for policing our community:

- Arrest Offenders
- Prevent Crime
- Solve Problems
- Increase the Overall Quality of Life in Our Community

In offering Crime Prevention programs, we focus on increasing the overall quality of life by having positive, meaningful and educational contacts with citizens and organizations in our community. *Some sense of balance is hopefully achieved by teaching our Officers to offer crime prevention messages and strategies that empower people to take control of a negative situation, instead of leaving them feeling like a victim.* It is our goal to empower our community members to watch out for themselves, each other and the community in which we live and work. It is also our goal to be proactive in offering CP seminars and programs that encourage situational awareness and preparedness, prior to a bad event occurring.

In the following paragraphs I would like to share with you what we have been able to accomplish, with our community partners, for the year 2013. Please be aware that this is not an all-inclusive list of activities that were conducted.

January:

- Officer Tressa Sunde and Sgt. Jon Mangseth completed sixteen hours of training in Crime Free Multi Housing (CFMH). The training was sponsored by the Minnesota Crime Prevention Association.

March:

- Officers Dale Moore and Ryan Baker attended the annual Boy Scout Pack 153 Pinewood Derby and competed in the "Celebrity Race".

April:

- Officers Dale Moore and Joseph Kauser attended the Night to Unite awards ceremony at the MN Bureau of Criminal Apprehension.
- Officer Tressa Sunde completed forty hours of instruction and was certified in crime prevention through environmental design (CEPTED). The class was sponsored by the Minnesota Crime Prevention Association.



May:

- Officer Jeronimo Yanez took part in the Standing of the Memorial Guard event as part of Law Enforcement Memorial Day and National Peace Officer's Day (May 15th). He participated by standing watch at the Law Enforcement Memorial Monument, in front of the Capitol.



June:

- Chief Ohl, Capt. Cotroneo, Sgt. Spies and Officer Sroga, along with family members, ran a 3 mile leg of the Law Enforcement Torch run to benefit Special Olympics.



On June 12th and 13th the St. Anthony Police Department with the assistance of the St. Anthony Fire Department, St. Anthony Community Services and Falcon Heights Parks and Recreation held its third annual Summer Survival School at Central Park. The event brought 51 incoming 4th graders from St. Anthony, Falcon Heights and Lauderdale area for two days of safety education. Topics included Firearms Awareness, Internet Safety, Summer Weather Awareness, Electrical Safety, Bike Safety, 911 Dispatch, Physical Fitness Awareness and Drug Awareness and Safety. The campers also had visits from the Hennepin County Crime Lab, the East Metro Swat Team, Roseville Police K-9, and the State Patrol Helicopter.

The kids had a chance to visit the fire station, operate working fire hoses, Learn CPR and dress up in fire gear. Lunches were provided by Culver's and Broadway Pizza of St. Anthony. All campers received a certificate of completion as well as a Summer Survival School T-Shirt. The police department looks forward to the 4th Annual Summer Survival School coming in 2014.

July:

- Officer Dale Moore and Reserve Officer Steven Olson attended the music in the park event.



August:

- Officer Mark Mosby and Reserve Officer Steven Olson attended the Lauderdale Day in the Park celebration at the park.
- Officer J. Mosby was invited to speak to a group of Preschool/ Kindergarten aged children at the Lauderdale community park recreation program.



- Nine Lauderdale neighborhood groups joined thousands across the state to celebrate MN Night to Unite. This was our 19th year of celebrating this special night in Lauderdale. We thank CUB Foods for donating pails of Kemps ice cream for the event.

**September:**

- Reserve Officers Steven Olson and Anthony Brama, along with Officer Ryan Baker and Sgt. Jon Mangseth, assisted with traffic control and safety at the Lauderdale/Falcon Heights fun run.
- Sgt. Jeff Spiess and members of our Reserve staff attended the "Touch a Truck" event. The concept behind the event is to let kids see, touch and interact with Law Enforcement emergency service vehicles and personnel.



During September, October and November the St. Anthony Police Department hosted its sixth Citizen Police Academy. The Citizen Police Academy was developed by Officer Tressa Sunde and Sgt. Jon Mangseth. Officer Sunde did an outstanding job of organizing and preparing for each of the eight sessions. Students covered such topics as: Patrol Procedures, Property and Personal Crimes, Criminal Procedures, DWI/DRE, the Use of Force/Defensive Tactics, Intro to Firearms, Simunition Shoot, DARE, Crime Prevention and the Reserve Officer Program. The Hennepin County Crime Lab unit provided a presentation on how

various crime scenes are processed. K9 units from Hennepin County and Roseville PD attended the last session and provided an in depth discussion of how K9's are utilized in law enforcement. Many of the students remarked at how "hands on" and interactive the experience was for them. Through the experience, many participants indicated they were able to dispel currently held myths of Law Enforcement and gain a realistic understanding of the pros/cons of being a Police Officer. In total we had eighteen participants attend the program.

October:

- Officer Joe Kauser attended the Halloween event at Lauderdale City Hall. He spoke with residents, participated in photo opportunities with some of the children and assisted with clean up at the event.

December:

- Chief J. Ohl and Sgt. J. Mangseth provided a sexual assault presentation to 45 area residents at the community center.



- Chief Ohl, Capt. Cotroneo, Sgt. Spiess, Officers Mosby, Sunde, Hess, Sroga, Dokken, South and Schlingman welcomed children and their families to the SAPD to participate in the "Shop with a Cop" program. The participants were chosen by the school district. The families were treated to a tour of the police department. Each child was provided with a Wal Mart gift card to purchase Christmas gifts for their family.



Throughout this year officers conducted tours of the police department for two Boy Scout troops. Several tours were conducted for children/parents from community services and one tour was provided to students from Century College, where Officers Spiess, Sunde and South volunteer in a mentoring program.

Our Officers volunteer to engage in a wide variety of community based activities throughout the year, while still maintaining a full time active role in patrolling our community. Officers logged well over 100+ "stop and talk" proactive patrol details over this past year. Officers provided countless hours of extra patrol at our local schools and after school programs. These activities may not be as noteworthy as the others previously mentioned in this report, but they do have a strong impact on the well-being of our community.

From the start of their careers, St. Anthony Officers are encouraged to provide a community orientated approach to policing. They are asked to be teachers, coaches and mentors as they perform the often challenging law enforcement function. Many Officers volunteer their time to support the functions mentioned in this report. It takes a great deal of time and patience as Officers develop these skills and the skills required to reach the goals of policing a community. Our Patrol Officers, Reserve Officers, support staff and Command Staff all take great pride in offering quality programs and support to the community we serve.

On behalf of the St. Anthony Police Department I would like to thank our local businesses, civic organizations and volunteers that have helped us deliver the programs and services described in this report.



IX. “In the Mailbox”

These are just a few excerpts of the many letters the police department receives from the citizens we serve.

It was an excellent course that captivated me and all my classmates for all eight weeks and wanted more... By attending the class, I came away with a new understanding of the complexity of a job in law enforcement and the everyday risks you endure. The St. Anthony Police Officers show nothing but outstanding dedication and professionalism for the city.

Our staff love you and your talk! It feels great to know you and your officers are always protecting us!

As the parent reacting to a somewhat alarming situation, I felt they were sensitive and nonjudgmental. There were many ways of handling the situation that occurred that evening and my husband and I really appreciate how these officers chose to. Thanks for all you do.

This is a wonderful place to live because of the continued efforts of the police department

Less than 5 minutes after making the call, your patrol officer for our area arrived and was searching around our house and came in to gather some more information. While this was certainly not a “serious incident” it surely upset my wife and I. Your department always took the matter very seriously and responded with professionalism, courage and expertise. All things that I have come to know and admire about the St. Anthony Police Department. My family owes that patrol officer and your department a big thank you for the great work.

I was impressed with your passion and your message.

Your department provided us with crucial liaison and coordination and a timely exchange of information. Working together, I believe we were able to make a real difference in preventing the possibility of any potential violence on the part of the subject and ensure the safety of our client and your citizens. We are grateful to your department.

I just wanted to email you to let you know how much I appreciated the help an officer gave me last night. I was dealing with a situation in which unauthorized individuals entered my apartment and the officer was very polite and comforting. The officer even went the extra mile by finding out additional useful information and called me back. Sounds like you have a great team of people over there.

I appreciated their friendly, but professional demeanor and help. It's difficult and emotional to wait not knowing the fate of one's home and "stuff."

It was just another example of the great measures your officers take to get to know the residents and to involve themselves in the community.

I appreciate the police stepping up and teaching the boys a serious lesson. While we have told them the dangers of stupidity of such actions, I believe the actions of your officers may have made them realize it isn't just over protective parents warning them not to have fun. I am also aware that other officers may have just sent them home or found a reason to take further action. I believe your officers' actions were severe enough to teach them a lesson but also kind and understanding.

Thank you for taking care of our son. Your officers have helped us before and we have always been impressed with their skill and professionalism.

The two officers were so compassionate, and understanding. They were so patient and kind to my husband and I. He was so professional and was truly our angel. I felt like they were family as they were so honorable, and so caring, yet so professional and so helpful. They went above and beyond what we could of ever hoped for under such horrific circumstances. We feel blessed (which may sound strange), but in the worst time of our lives, we were blessed to have those two men at our door to be with us and support us in our long night of waiting and wondering as the events unfold. We feel so blessed to live in a community that people really do care, and the police officers have helped us through this horrific nightmare with their kindness, caring, and help.

I am very grateful to have public servants such as you and your colleagues keeping the city safe and secure.



X. 2013 Accomplishments

- Trained 2 officers as Certified Crime Free Multi-Housing Officers
- Instituted e-Charging of misdemeanor and gross misdemeanor cases in Ramsey County
- Completed full Motorola Mobile integration in Ramsey County
- Initiated LETG Link for records access to all LETG cities
- Several Dyna Forms created and put into service
- Connected MNCIS warrant information to our records management system
- Doubled the size of the Summer Survival School
- Promoted a new sergeant and created an OIC position effectively executing 24 hours supervision of the department
- Implemented new Property Room Management and conducted internal audit.
- Trained new DARE Officer

XI. 2014 Work Plan

- Take active role in Tri-Tech CAD/Mobile integration in Ramsey County
- Train two new Crime Prevention Officers
- Get JuviNet and JWJail connections to Ramsey County
- Obtain connectivity for electronic Orders for Protection, Authority to Detains, and submission of felony complaints to Hennepin County
- Plan and execute as financially possible department infrastructure improvements
- Develop and post electronic schedule
- Identify and train an officer for new Threat Liaison Officer position to work with Fusion Center
- See one officer through probation
- Implement 2 Factor authentication in squad computers
- Assess squad video system
- Update field training program